FiberCube® Marker
3804 Series
Operation
& Maintenance Manual

LaserStar®
TECHNOLOGIES

HARNESSING THE POWER OF HOT LIGHT™

If you have additional questions about your device or would like to provide feedback, a testimonial or present your applications results, please reach out — we'd love to hear from you!

LaserStar Technologies: Important Contacts		
Sales & Training	**Service & Support**	**Corporate Office**
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Declaration of Conformity

Manufacturer Name:	LaserStar Technologies Corporation®
Manufacturer Address:	2461 Orlando Central Parkway Orlando, Florida 32809
Phone / Fax:	PH: (407) 248-1142 FX: (866) 708-5274
Designation:	FiberCube® 3804 Series Marking & Engraving System
Model Number(s):	5X8-3804
Year of Manufacture:	2025
EC Directive(s):	2014 / 35 / EU (Low Voltage Directive) 2014 / 30 / EU (EMC Directive)

Standard(s) to which Conformity is Declared:

IEC 60825-1:2014 Ed. 3.0

IEC 61010-1:2010, Ed. 3.0

IEC 61000-6:2 Ed. 2.0 (2005-03)

IEC 61000-6:4 Ed. 2.0 (with A1:2011)

This declaration is issued under the sole responsibility of LaserStar Technologies Corporation®. The object of this declaration is in conformity with relevant Union harmonization legislation.

I, the undersigned, hereby declare that the equipment specified above conforms to the above identified standards and fulfills the provisions of the EU directive(s).

James E. Gervais
President and Chief Operating Officer

Date: January 04, 2025

Declaration of Compliance

United States and Canada

Manufacturer Name:	LaserStar Technologies Corporation®
Manufacturer Address:	2461 Orlando Central Parkway Orlando, Florida 32809
Phone / Fax:	PH: (407) 248-1142 FX: (866) 708-5274
Designation:	FiberCube® 3804 Series Marking & Engraving System
Model Number(s):	5X8-3804
Year of Manufacture:	2025

Standard(s) to which Compliance is Declared:

UL 61010-1:2012 Ed. 3+R:29 April 2016 "Safety Requirements for Electrical Equipment for Laboratory Use; Part 1:
General Requirements"

CSA C22.2 No. 61010-1-12:2012 Ed. 3+U2 "Safety Requirements for Electrical Equipment for Measurement, Control and Laboratory Use; Part 1:
General Requirements"

Code of Federal Regulations (CFR), Title 21; Part 1040.10, 1040.11 for Laser Products

FCC 47CFR; Part 15, Subpart B (2017): Unintentional Radiators, Class A Verification

I, the undersigned, hereby declare that the equipment specified above conforms to the above identified standards and fulfills the provisions of the EU directive(s).

James E. Gervais
President and Chief Operating Officer

Date: January 04, 2025

UK Product Declaration of Conformity

LaserStar Technologies Corporation, hereby declare that the product described below:

Product Name: FiberCube®, **Model Number:** 5X8-3804-UK series,
Description: Laser Marker/Engraver, **Intended Use:** Surface marking and engraving

is in compliance with the following UK regulations:

- Electrical Equipment (Safety) Regulations 2016
- Electromagnetic Compatibility Regulations 2016

The product meets the essential requirements of the following UK directives:

- Low Voltage Directive (LVD)
- Electromagnetic Compatibility (EMC) Directive
- Laser Safety

We confirm that the necessary assessments have been carried out, and the product conforms to the standards set out by the UK government for safety, health, and environmental protection.

UKCA Marking

This product is marked with the UKCA mark, indicating compliance with UK legislation and is authorized for sale in Great Britain (England, Wales, and Scotland).

Affixed Location of UKCA Mark: On product label designating system model and serial number.

Manufacturer Name: LaserStar Technologies Corporation, 2461 Orlando Central Parkway, Orlando, Florida 32809 USA

Authorized Representative: GVUK Design, Suite 2C, The Leys, Leyton Road, Harpenden, Hertfordshire ALF 2TL, UK

Signed for and on behalf of LaserStar Technologies Corporation

James E. Gervais
President and Chief Operating Officer

Date: January 04, 2025

LaserStar Technologies Corporation®
Library Publication Data

FiberCube® 3804 Series Marker

Operation & Maintenance Manual

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I. Introduction

Fiber Medium Laser: About, Standards, and Technical Data

The FiberCube® 3804 Series Marker is a compact, turnkey, single-user operated laser device designed for marking, engraving, and cutting. The workstation can be operated with or without an enclosure, providing unique versatility, while still offering all of the benefits of contact-free, abrasion resistant, permanent laser marking, transferrable to nearly any surface or material.

The FiberCube® marker is a **class 4** laser. The FiberCube® marker has a class **3R** laser (when the **focus diodes** are in the "on" position) and the device has two class 2 pointing lasers for easy height adjustment.

Caution: A class 4 laser requires that all persons within the Nominal Ocular Hazard Area where appropriate laser protective eyewear.

A wide range of standard and customizable platforms are available for the FiberCube® marker, ranging from simple enclosures to more advanced integrated x–y–z motion (with step-and-repeat laser marking or coordinated rotary motion) to seamlessly mark around a circumference motion which is easily configured and controlled with the marking software. Selecting either a standard or customized platform offers the speed, reliability, and flexibility required to meet stringent quality control and process certification standards.

With marking, engraving, and cutting applications, in order to achieve optimal finalized results, the workpiece must be properly positioned within the focusing area of the laser beam positioning and work piece height are determining factors that directly affect the results and outcome.

Laser pulse energy is another factor that can have a direct influence on the quality of marking, engraving, and cutting this setting can be adjusted using the software.

With certain materials, the quality of the mark, engraving, or cutting can be improved by using good ventilation, such as vacuums and exhausts. The focusing rules for supporting endothermic reactions when cutting (not marking or engraving) require focusing the laser beam at (or just below) the bottom of the part surface.

General Safety Notices

Indicates a potential threat or danger to health or life. Failure to heed this advisory can result in serious damage, critical injury, and death.

Indicates a potentially dangerous situation. Failure to heed this advisory can result in minor injury or property damage.

Indicates helpful tips or other important guidelines for correct use of the laser system. Failure to heed this advisory can result in malfunctions or problems with the device and additionally, can result in damage to areas or property in close proximity to the laser system.

Indicates safe operating guidelines, tips and recommendations, and particularly useful details that will help you to better utilize all of the functions of your laser system.

Fiber Medium Laser: Advantages of Ownership

★ **Flexible Fiber**

The inherent properties of light ensure that it can be easily delivered to a movable focusing element, which is important for laser marking + engraving for assorted metals.

★ **Sustained Output Power**

Fiber lasers can have active regions several kilometers long, and so can provide extraordinarily high optical gain. They can support kilowatt levels of continuous output power because of the fiber's high surface area to volume ratio, which allows efficient cooling.

★ **Superior Optical Quality**

The fiber's wave guiding properties reduce or eliminate thermal distortion of the optical path, typically producing a diffraction-limited, high-quality optical beam.

★ **Conveniently Compact**

Fiber lasers are compact compared to rod or gas lasers of comparable power, because the fiber can be bent and coiled to save space.

★ **Unwavering Reliability**

Fiber lasers exhibit high vibrational stability, extended lifetime, and maintenance-free, turnkey operation.

- o High peak power and small pulses enable effective marking and engraving.

- o Additional power and improved beam quality provide cleaner cut edges and faster cutting speeds.

- o Lower cost of ownership.

FiberCube® 3804 Series Workstation:

External Components and Body Configuration
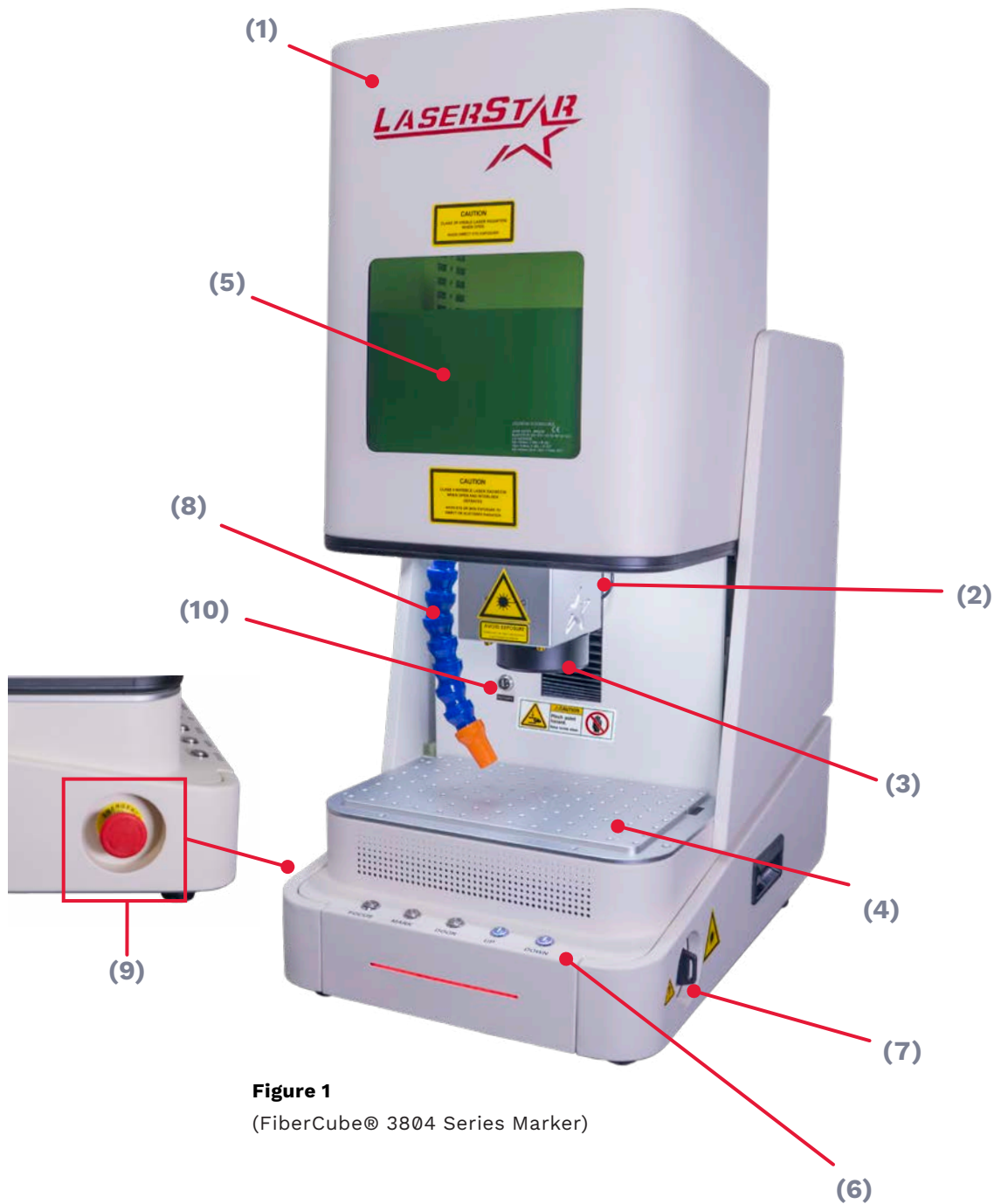
Figure 1
(FiberCube® 3804 Series Marker)

(for a visual reference of the individual components noted below, see the diagram on page 3)

1. Motorized Door

2. Scan head (integrated focus diodes)

3. F-theta Lens

4. Baseplate with Tapped Holes

5. Observation Window

6. Control Panel

7. System Key Switch (Mains Power Switch and Setup Key Switch are on the back of the system)

8. Exhaust Hose

9. Emergency Stop Button (opposite of Power Switch)

10. Axis Connection for rotary devices

11. Laptop Computer (not shown)

★ Workpieces or parts within the **chamber enclosure (1)** can be observed through the **observation window (5)**. The observation window is made from a specialized material which absorbs laser radiation reflected from the work piece.

Technical Specifications

The modular construction of the FiberCube® 3804 Series workstation facilitates efficient, time-saving repairs by allowing for replacement of individual failed modules (non-functional units), as opposed to more intricate repairs that can require extensive downtime and dismantling of the entire machine.

The marker, a turnkey-operated device, consists of the following components, which are configuration dependent:

• High-energy Fiber Medium Laser

• Single or Multi-axis Positioning Device (manual or motorized)

• Work Exhaust Connection

• Laptop Computer

FiberCube® 3804 Series Marker:
Device Components and Build Specs

A typical system includes a variety of standard and optional components

Laser Medium	Ytterbium
Laser Wavelength	1070 nm
Pulse Energy (maximum)	1.5 mJ
Repetition Frequency	1–4000 kHz
Pulse Duration	10 – 500ns
Beam Diameter	7 ±0.5 mm
Laser Safety Observation Window	OD 7+ at 1070 nm
L × W × H (Closed)	99 x 59 x 81 cm (34 × 23 × 32 in)
L × W × H (Open)	99 x 59 x 130 cm (34 × 23 × 51 in)
Weight (varies; can range based on selected components)	86 kg (190 lbs)
Electrical Connections (single-phase)	120 or 230 VAC, 50/60 Hz, 10 A
Red Guide Laser Pointer	≤ 5mW
Focus Diodes	≤ 1mW (650nm wavelength)
Ambient Temperature (operating)	5°C – 32°C (41°F – 90°F)
Ambient Temperature (storage)	2°C – 38°C (35°F – 100°F)
Humidity (operation & storage)	10% – 90% (non-condensing)
Elevation (above sea level)	0 – 2,000m (0 – 6,562ft)
Noise Level	≤ 80 dBa
Degree of Protection	IPX0
Required Surge Suppression	> 1kV (on AC line)

External Control Elements (Front)

(4) Mark Button

(6) Z-Axis Up & Down Buttons

(3) Focus Diodes Button

(5) Door Button

FOCUS   MARK   DOOR   UP   DOWN

(2) Emergency Stop Switch (located on the user's left side of the device)

Figure 2
(3804 Series; front controls panel)

(1) System Key Switch (located on the user's right side of the device)
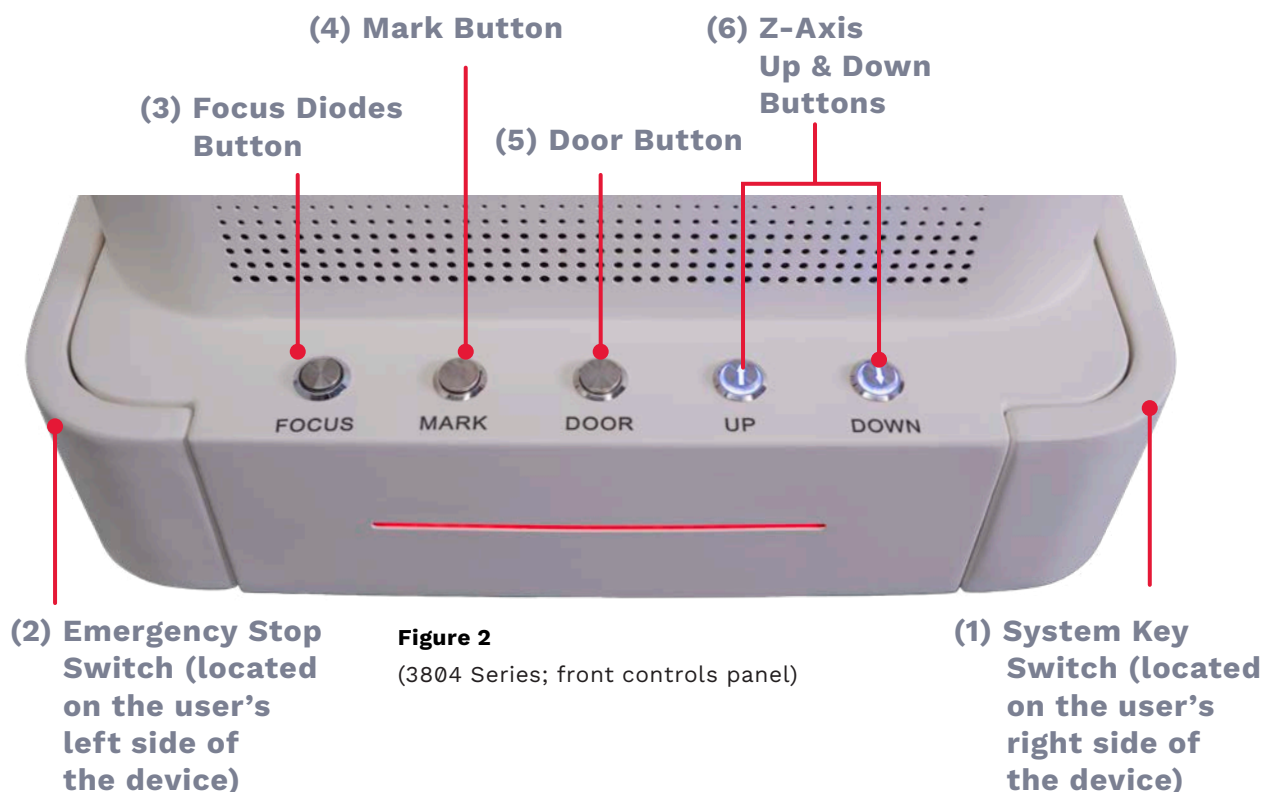
1. **System Key Switch:**

Figure 3
(Right side of the system)

The **system key switch (1)** enables or disables the laser source and axes. Turn the **system key switch (1)** to the "on" position; the power indicator will turn "on" (green) when the laser source has been enabled. During normal operation, the **system key switch (1)** should remain "on."

⚠ Caution!   **This device is a class 4 laser. While operating the marker, avoid exposure of the skin or eyes to direct or scattered radiation. In addition, appropriate laser safety eyewear must always be worn.**

2. **Emergency Stop Button:**

Figure 4
(Right side of the system)

The **emergency stop button (2)** (which is located on the left of the system when the user is looking at it from the front) turns off the laser system when pressed. This will immediately stop anything the laser is doing, including laser movement, the focus diodes, or firing the laser in general. Twist the button to reset the button.

3. **Focus Diodes Button:**

The **focus diodes (3)** are used to help position the surface of the workpiece for maximum laser intensity. The **focus diodes (3)** can be turned "on" by pressing the **focus button** on the controls panel (the **setup key switch** can either be "on" or "off").

⚠️ **Caution!**   **The focus diodes emit class 2 laser radiation when "on." The operator should avoid direct eye exposure to the beam and its specular reflection. It is recommended also that the operator wear appropriate laser protective eyewear.**

4. **Mark Button:**

The **mark button (4)** is used to run the actively loaded program.

5. **Door Button**

The **Door Button (5)** is used to open or close the **front door** of the enclosure.

6. **Z-axis Up & Down Buttons:**

The **z-axis up and down buttons (6)** adjust the height of the scan head.

External Control Elements (Back)

(8) Setup Key Switch

(7) Mains Power Switch

(9) System Breaker

(10) Computer Connection Port
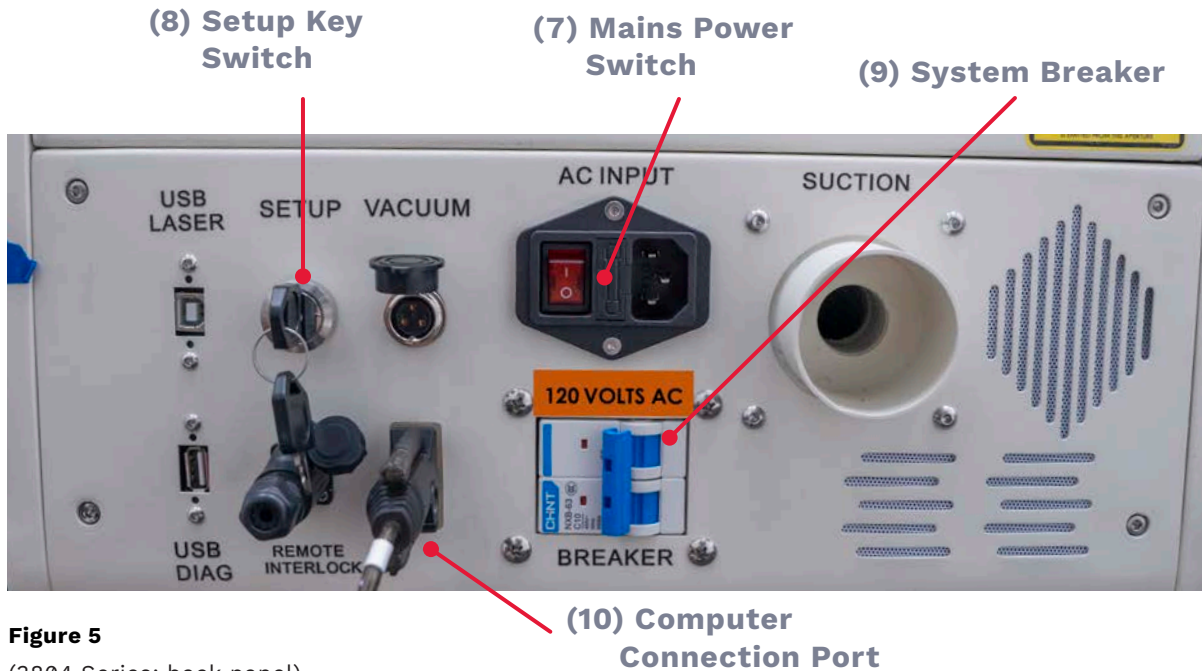
Figure 5
(3804 Series; back panel)

1. **Mains Power Switch:**

   The **mains power switch (7)**, which is located on the rear of the device) turns "on" or "off" the line voltage for the laser. In case of an emergency, use the **emergency stop button (2)** to turn the system "off." <u>**Attention**</u>: To fully disconnect the system from AC power, the input plug must be disconnected.

2. **Setup Key Switch:**

   The **setup key switch (8)** is used to disable the **front door** safety interlocks when placing a workpiece inside the chamber enclosure.

3. **Circuit Breaker:**

   In the event of a short-circuit or excessive current draw, the **Circuit Breaker (9)** will switch "OFF" automatically to prevent further damage.

4. **Computer Connection Port:**

   The **computer connection port (10)** is used to connect the 3804 laser system to the laptop with StarFX installed. A RS232 to USB cable is used for this connection.

5. **Status Indicator:**
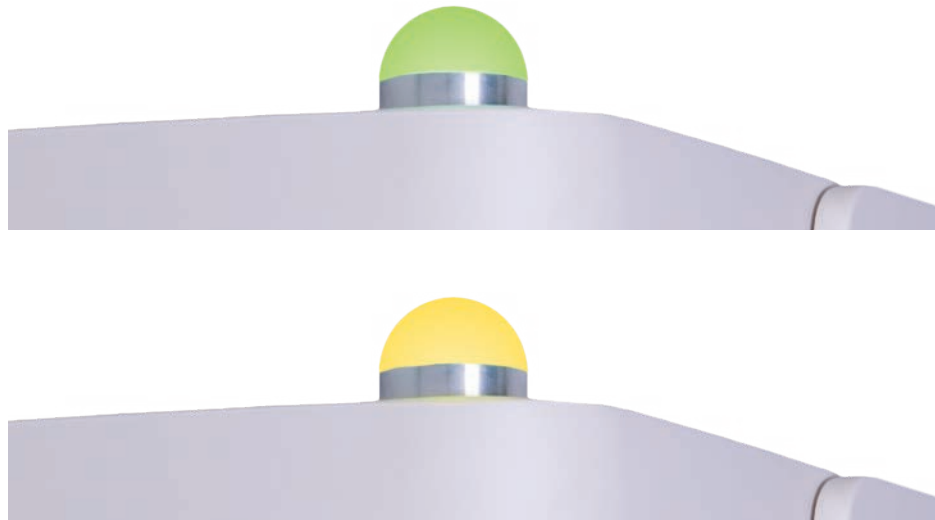
Figure 6
(3804 Series; Status Indicator [Standby on top, Firing on the bottom])

When the system is turned on, the **status indicator (11)** affixed on top of the system will signal system status by illuminating with the appropriate color. Green means the system is ready. Yellow means that the laser is firing.

Remote Interlock Connector

There is a **remote interlock connector** (located on the rear of the marker) which is available to readily connect this device to a **remote interlock circuit** (such as an entry door) into a specific laser room. The **remote interlock** can be bypassed by using the **remote interlock shorting connector**. For instructions on connecting or bypassing this feature, reference the section on **"Remote Interlock Connector" on page 24**.

II. Safety

Overview and Fundamentals

Radiation produced by laser light is capable of melting, burning, or vaporizing almost any material. The composition of the workpiece also dictates the vapor or gases that are generated; therefore, appropriate safety precautions are essential and critically important.

The FiberCube® 3804 Series Marker is a **class 4 laser** that is designed exclusively for marking, engraving, and cutting applications, including both metals and metal alloys, as well as other non-metallic materials. This system incorporates a **class 3R laser** (used for pointing).

To use the system for any purpose beyond what has been outlined in this operation manual is to use it improperly. **LaserStar Technologies Corporation® will not accept liability for damages resulting from improper use or negligence.**

Proper use of this system includes:

- Following all instructions and procedures and heeding all precautions, warnings, and important safety guidelines provided throughout this manual.

- Ensuring inspections and routine maintenance is scheduled and completed on-time to maintain the marker and preserve the equipment in its optimal condition.

In addition to general information and specified mandatory regulations that help to ensure safe operation of this device, this section also outlines information on potential risks and associated dangers when using the marker, which cannot be eliminated (either because of design or structural means). These advisories are marked with varying safety symbols (examples follow) and are a mandatory requirement set forth by OSHA and CDRH.

Indicates a potential threat or danger to health or life. Failure to heed this advisory can result in serious damage, critical injury, and death.

Indicates a potentially dangerous situation. Failure to heed this advisory can result in minor injury or property damage.

Indicates helpful tips or other important guidelines for correct use of the laser system. Failure to heed this advisory can result in malfunctions or problems with the device and additionally, can result in damage to areas or property in close proximity to the laser system.

Indicates safe operating guidelines, tips and recommendations, and particularly useful details that will help you to better utilize all of the functions of your laser system.

General Information

This laser system incorporates a **class 4 laser** (solid-state) with a high-powered optical output. <u>**This device emits both visible and invisible radiation; the invisible radiation generated during use produces a wavelength of 1050–1090nm (near infrared range) and is not detectable by the human eye.**</u> In addition, the visible secondary radiation that is emitted from this device can cause dazzle effects when viewed for any length of time.

<u>When working with direct access to the laser beam (for general use, maintenance or repair) appropriate laser protective eyewear must always be worn</u>. Intense radiation is capable of destroying the delicate tissues of the eye. When infrared light is transmitted from the cornea to the lens of the eye, it's multiplied (concentrated by up to 100,000 times). The light is then narrowly focused on the retina, causing burning and lesions. Because the tissue of the retina cannot be repaired, damage is permanent, resulting in a reduction or loss of eyesight (these effects may not be apparent for many years).

Always follow OSHA regulations, ANSI Z136.1-2014, Safe Use of Lasers or the equivalent national or international regulations (e.g. IEC/EN Standard 60825-1:2014) to ensure accident prevention and reduce your risk of exposure to radiation when working with laser equipment.

If modifications are made to this device that affect performance, software or intended function (as described in ANSI Z136.1-2014, Safe Use of Lasers and outlined in official documentation for laser standards classification), the individual or organization responsible assumes the status of manufacturer and must obtain a new classification and appropriate labeling for the device.

<u>When operating laser equipment, appropriate protective eyewear—which protects against direct, reflected, and scattered radiation, is required</u>; however, even while wearing protective eyewear, you should remain cautious, never looking directly into the laser beam, as intense laser light is capable of destroying the delicate tissues of the eye. (Note: With **class 4** operation, protective eyewear will normally shield against the hazards of collateral radiation [which includes ultraviolet, visible, and infrared radiation], however, if a concern exists that the accessible collateral radiation might be hazardous, the end-user is responsible for review and consideration of the MPE values required for the various materials being processed.)

While operating the equipment all persons in the Nominal Ocular Hazard Area (NOHA) are required to wear appropriate laser protective eyewear (OD >6.5). This protective eyewear must meet applicable safety requirements (based on the laser's output power). The maximum radiant exposure (10cm from the laser's focus) is 8mJ/cm^2. The maximum permissible exposure (MPE) @10s is 185nJ/cm^2. The Nominal Ocular Hazard Distance (NOHA) is 24m from the laser's focus (163mm focus lens @10s exposure).

Although the skin can withstand considerably higher radiation intensity than the tissue of the eye, burning destroys tissue. The severity and extent of damage depends on the period of exposure and the intensity of the irradiation. Appropriate protective clothing should be worn to protect the skin whenever necessary.

If a laser injury (or a suspected laser injury) occurs while using the laser marker, complete the following steps right away:

- Turn "off" the device's **mains power switch**

- Notify your Safety Officer or safety specialist

- Consult a doctor or go to the hospital

Fire Hazard

The intense power output from this **Class 4** laser can pose a fire hazard; a wide range of materials are susceptible to catching fire and **precautions must be taken to prevent fires while the laser beam is active**. Paper items (including diagrams, leaflets or even posters on the wall), curtains lacking fire retardant, wooden panels or other similar materials can be easily set on fire by direct or reflected laser radiation.

Containers holding flammable or explosive chemical agents (e.g. used for cleaning and maintenance tasks) should be kept away from the areas that are exposed to the laser beam. When using solvents or cleaning agents, heed relevant warnings. Significant explosions, fires, and other dangers can result if such containers are inadvertently exposed to or destroyed by the intense invisible laser beam.

Fundamental Safety Information

The guidelines below ensure safe operation when using the laser system:

- Read this manual; it contains guidelines and important information for ensuring the safety of the operator and outlines procedures for proper use of the system.

- Anyone who works with or operates the laser system must be informed of pertinent safety information and applicable safety regulations; this is a prerequisite for safe, trouble-free operation of this system.

- Anyone who works with or operates the system is expected to follow (and be knowledgeable in) the outlined operational procedures; especially the guidelines for safety.

- Mandatory regulations and requirements for ensuring safety and accident prevention (that are relevant for the current place of installation) must be complied with. In addition, all regulations set forth by OSHA, ANSI Z136.1-2014, Safe Use of Lasers or equivalent national or international regulations (e.g. IEC/EN Standard 60825-1:2014) are especially critical and must be strictly adhered to. Lastly, stay informed on all required state, municipalities, and local regulations and requirements.

Organizational Measures

Specific guidelines and policies must be upheld to ensure the safety and wellbeing of personnel who work with and operate the system. Organizational responsibilities and expectations are as follows:

- The employer must provide necessary personal safety equipment (in this case, laser protective eyewear is required only for maintenance purposes) whenever there is direct access to the laser beam.

- Regulations and requirements outlined in accordance with OSHA regulations, ANSI Z136.1-2014, Safe Use of Lasers or equivalent national or international regulations (e.g. IEC/EN Standard 60825-1:2014) must also be fulfilled.

- The laser system must be serviced at regular intervals and maintained as instructed within this manual.

Employer Requirements

Only authorized personnel who have received adequate training are permitted to work with and operate the system. Employers are responsible for ensuring that all operating personnel:

- Have familiarity with important regulations regarding workplace safety and accident prevention; employees must also have received instruction on the use of the laser system;

- Have read and understood the chapter in this manual concerning safety and be familiar with relevant warnings; employees should sign and acknowledge that these requirements have been met

- Receive training and instruction on the dangerous effects of laser radiation in accordance with OSHA regulations, ANSI Z136.1-2014, Safe Use of Lasers or equivalent national or international regulations (e.g. IEC/EN Standard 60825-1:2014) to ensure accident prevention when working with laser equipment;

- Receive ongoing training at regular intervals on relevant topics, such as operation, safety, and best practices for using the laser system.

Personnel Requirements

Employees who are trained and authorized to work with the laser system are expected to:

- Comply with important regulations concerning workplace safety and accident prevention for laser radiation, OSHA regulations, ANSI Z136.1-2014, Safe Use of Lasers or the equivalent national or international regulations (e.g. IEC/EN Standard 60825-1:2014).

- Have read and understood the chapter within this manual regarding safety and be familiar with the warnings detailed throughout this manual; employees should sign and acknowledge that these requirements have been met.

Potential Equipment Dangers

This laser system is a state-of-the-art device, **meticulously designed and engineered to meet and exceed standards for safety and approved operation and safety regulations**. Nevertheless, use of this equipment can still endanger life and limb (both the operator and third parties) or damage products and other material assets.

⚠️ **Warning!** **The laser workstation must only be used for its intended purpose as outlined in this manual (see details on proper usage). In addition, the laser system must also remain functionally sound (and in optimal condition) from the standpoint of safety. If a malfunction occurs that creates an unsafe condition or negative consequence, it must be corrected right away.**

Protective Devices

- Before each use, the safety mechanisms for the laser system must all be checked to ensure that they are functional and appropriately affixed to the device.

- Safety mechanisms may only be removed when the laser system has been switched "off" and appropriate measures have been taken to prevent the laser system from being restarted. **(Note: The interlock switches can be bypassed by our service technicians and authorized specialists, if needed, but only while making adjustments and carrying out maintenance and other service-related tasks.)**

Informal Safety Measures

⚠️ **Warning!** **The operating instructions for the workstation must remain at the installation site. In addition to the instructions, applicable regulations for ensuring safety when working with or operating laser equipment (including applicable local regulations for accident prevention and environmental protection) must be complied with. Regulations set forth by OSHA, ANSI Z136.1–2014, Safe Use of Lasers or the equivalent national or international regulations (e.g. IEC/EN Standard 60825–1:2014) are also critically important.**

All safety information and warning labels that are attached to the laser system must remain intact, legible, and accessible (see the section entitled "Important Safety & Informational Labels" on page 19).

Personnel Training

⚠️ **Warning!** **Only qualified personnel who receive adequate training and instruction on accident prevention and associated dangers when working with laser radiation (as required by OSHA, ANSI Z136.1–2014, Safe Use of Lasers or the equivalent national or international regulations [e.g. IEC/EN Standard 60825–1:2014]) are permitted to operate the laser system.**

Trainees are only permitted to use the laser system while under the supervision of an experienced user.

Safety Measures for Normal Use

- Before using the laser system, you must verify that all of the safety mechanisms (remote interlock, chamber enclosure, front door safety interlock, laser protective eyewear, etc.) are in proper order and functional.

- Check the laser system at least once a week for external damage and to ensure soundness of all safety mechanisms and other components are properly functioning (e.g. observation window, laser protective window, interlock circuits, chamber enclosure, chamber access door). **The laser system must only be used after routine safety checks are performed and the laser system is deemed to be in safe and operable condition.**

Electric Shock Danger

Only authorized personnel are permitted to carry out maintenance on the power supply.

The housing for the internal components must remain closed at all times. Only authorized personnel who are specially trained (and possess the appropriate tools) are permitted to open the housing and perform maintenance on the internal components.

If work is to be carried out on voltage-carrying parts, a second person must be present who can switch the device "off" using the power switch, if necessary (see section entitled "Maintenance" on page 40).

Particularly Dangerous Points

Particularly dangerous points must be labeled as such; various warning labels and their location on the laser system are described in the section entitled, "Important Safety & Informational Labels" on page 19.

The marker integrates a class 4 laser; therefore, appropriate safety eyewear is required and must be worn at all times.

Above all, never operate the laser while your hands, fingers, or other body parts are positioned directly inside or beneath the cross-hair or path of the laser beam.

Emission of Noxious Gases and Vapors

Equipment Modifications

⚠️ **Warning!**

Radiation produced by laser light is capable of melting, burning, or vaporizing almost any material. The composition of the workpiece also dictates the vapor or gases that are generated; therefore, appropriate safety precautions are essential and critically important. The operator should filter the air exhausted as required by OSHA regulations (for further details, reference the section on "Installation" on page 21).

Never use this device on non-metallic materials, especially plastics, without the use of an approved external fume and heavy particle exhaust filtration system.

★ **Never attempt to make additions or modifications to this equipment (structural or otherwise): any alteration requires mandatory written approval from LaserStar Technologies Corporation®.**

★ **It's important that this laser system be maintained as intended and kept in safe and operable condition. Immediately replace all parts that are not in optimal working condition. Never purchase or install components from other manufacturers; use only LaserStar Technologies Corporation® replacement and consumable parts.**

Important Advisory

Parts ordered from LaserStar Technologies Corporation® meet stipulated requirements for safety and performance; **there is no guarantee that parts purchased from companies other than LaserStar Technologies Corporation® will be compatible with the system.**

Safety Officer

When class 4 laser equipment is installed, the employer must appoint a competent Laser Safety Officer; this action must be recorded in writing.

With ongoing training and experience in the field of laser radiation, the Laser Safety Officer should be fully competent in operating the workstation. In addition, this person should **be knowledgeable and informed on all important safety protocols for the laser system, as the Laser Safety Officer bears full responsibility for the safe operation of the laser equipment and correct implementation of mandatory safety measures.**

When completing training for proper use of the laser system, the Laser Safety Officer may elect to receive instruction from an approved body (e.g. an institution providing insurance against occupational accidents) or alternatively, can purchase and enroll in training provided by LaserStar Technologies Corporation®.

Authorized personnel with responsibilities for the operation, maintenance, or repair of this system must read and understand both the safety protocols and operating instructions for the equipment. Use this device only for its intended purpose; never aim the laser's beam in the direction of or directly at humans or animals.

What To Do If You Receive A Burn

If a laser pulse has burned your fingers or hand, you must have the wound treated. Depending on the severity of the burn, medical treatment may be necessary. Although a small burn is not particularly critical, it must still be monitored to be sure there is no resulting infection.

Scattered Radiation!

Scattered radiation can also cause minor burns on the skin of your hand. Depending on the material, its reflective properties, and the selected pulse energy, scattered radiation can also be dangerous. Only under very unfavorable circumstances will the scattered radiation reach intensities that can cause slight burns; this is because individual laser pulses are very short.

Normal exposure of the skin to low levels of scattered radiation (at a wavelength of 1070nm) is regarded as physiologically safe; in this instance, infrared light is comparable with radiation from the sun.

Important Safety & Informational Labels

CAUTION
CLASS 3R VISIBLE LASER RADIATION
WHEN OPEN
AVOID DIRECT EYE EXPOSURE

[48-40003]

CAUTION
CLASS 4 INVISIBLE LASER RADIATION
WHEN OPEN AND INTERLOCK
DEFEATED
AVOID EYE OR SKIN EXPOSURE TO
DIRECT OR SCATTERED RADIATION

[48-40001]

AVOID EXPOSURE
INVISIBLE AND / OR VISIBLE LASER RADIATION
IS EMITTED FROM THIS APERTURE

[01-40026]

⚠ CAUTION
Pinch point
hazard.
Keep hands clear.

[810-8001-22]

AVOID EXPOSURE
INVISIBLE AND / OR VISIBLE LASER RADIATION
IS EMITTED FROM THIS APERTURE

[01-40026]
(On top of system)

[810-00-019]

**[810-8001-10]
Operator Must
Read the Manual
Prior to Use.**

Figure 7
(3804 Series)

LaserStar TECHNOLOGIES

LaserStar Technologies Corporation
One Industrial Court
Riverside, Rhode Island 02915 USA
Tel: 401-438-1500
Email: service@laserstar.net

Complies with 21 CFR 1040.10 and 1040.11 except
for deviations pursuant to Laser Notice No. 50
dated June 24, 2007

Manufactured: Month Year
Model Number: xxxxxxx
Version Number: xx
Serial Number: yyyyyyy

208-240VAC 1PH 50/60Hz 15AMPS

P/N: 403-003

CE

**Device Certificate or
Identification
(Model Dependent)**

Figure 8
(3804 Series, left side)

WARNING!
HIGH ENERGY
HIGH VOLTAGE
DANGER TO LIFE

[01-40026]

DISCONNECT
POWER SUPPLY
PLUG PRIOR
TO OPENING
CABINET OR SERVICING

[01-40026]

Figure 9
(3804 Series, rear view [top])

AVOID EXPOSURE
INVISIBLE AND / OR VISIBLE LASER RADIATION
IS EMITTED FROM THIS APERTURE

[01-40026]
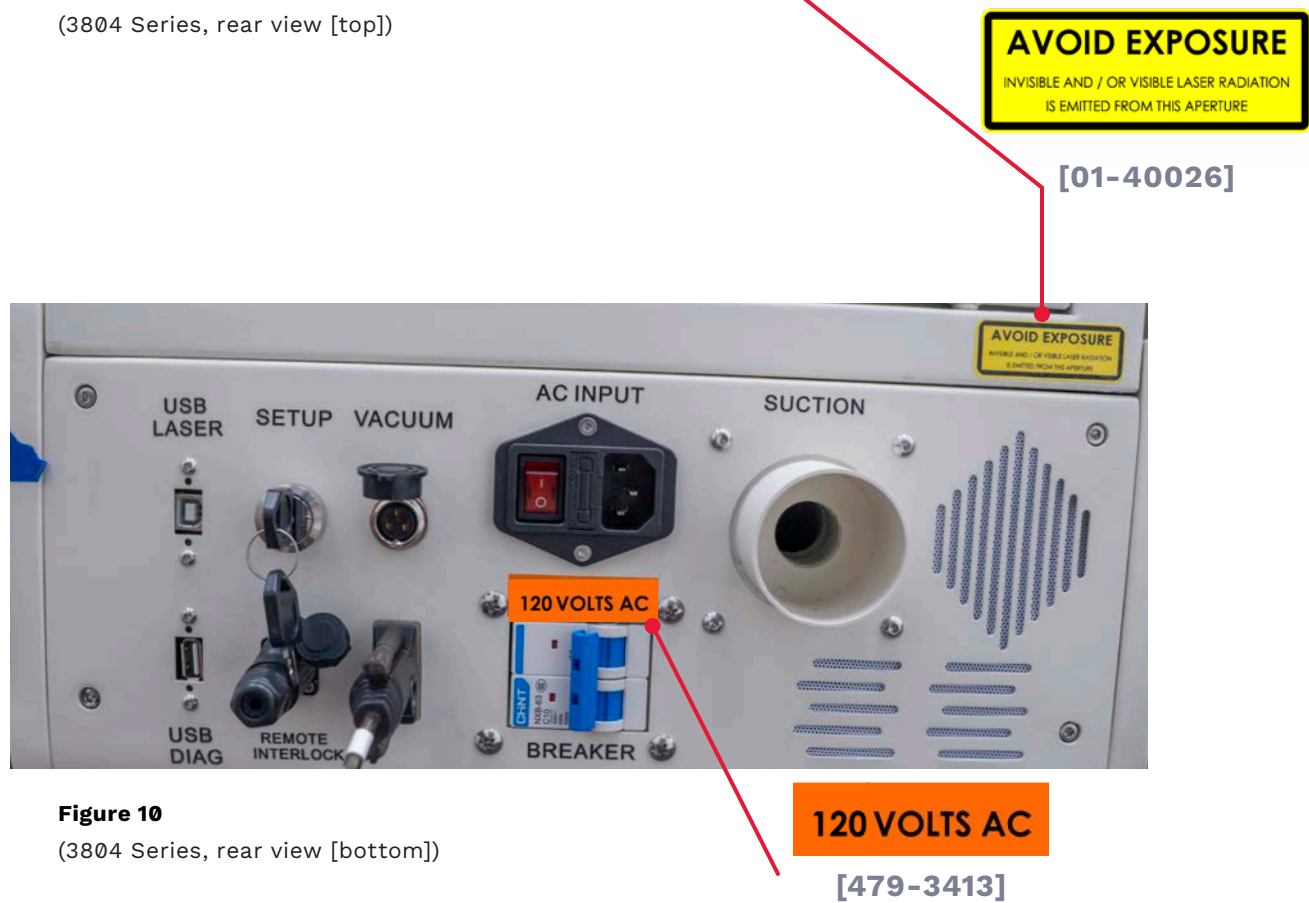
Figure 10
(3804 Series, rear view [bottom])

120 VOLTS AC

[479-3413]

III. Installation

Overview & Requirements

This section describes the requirements that must be fulfilled to ensure faultless operation of the laser system. Details for installation, setup, and transport are detailed in this chapter and **"Quick Setup Guide" on page 65**.

Safety Guidelines

To ensure faultless operation of this system, specific measures must be implemented to promote safety and encourage sound operational practices. In an effort to safeguard against accidents, an installation site must meet and abide by the following rules and requirements:

- The system should be installed and remain in a location that is as dust-free as possible.

- Never expose this system to direct sunlight.

- To ensure proper ventilation, a **required clearance between this device and any wall surface must be a minimum of at least 12" (300mm) from the back and sides.**

- Never position the marker in a way that makes it difficult to access or operate the laser system's disconnecting device.

- **This device is required to be connected to an approved external filtration and fume exhaust system** (either purchased separately or sold through LaserStar Technologies Corporation®). For additional details about this requirement, reach out to your sales representative.

> ⚠️ **Warning!**
>
> **When choosing an installation site, take into account for maintenance, the ability to limit laser area is required (see regulations set forth by OSHA regarding accident prevention for laser radiation, ANSI Z136. 1–2014, Safe Use of Lasers or equivalent national or international regulations (e.g. IEC/EN Standard 60825–1:2014).**

Ambient Conditions

Operating Temperature: (reference **"FiberCube® 3804 Series Marker: Device Components and Build Specs" on page 5**)

Storage Temperature: (reference **"FiberCube® 3804 Series Marker: Device Components and Build Specs" on page 5**)

Environmental Conditions

Elevation: (reference **"FiberCube® 3804 Series Marker: Device Components and Build Specs" on page 5**)

Relative Humidity: (reference **"FiberCube® 3804 Series Marker: Device Components and Build Specs" on page 5**)

Unpacking

Before shipping, this system underwent a thorough inspection process and rigorous software testing. This system has been delivered to the shipping carrier in faultless condition. Before opening the shipping container, thoroughly inspect the outside of the crate for indications of damage that may have occurred in transit.

- If possible, use the supplied skid to transport the device to its final destination (the intended installation site).

- When unpacking the equipment and removing components from the shipping container, packaging, and skid base, use exceptional care.

- For helpful tips and step-by-step instructions on setup, reference the **"Quick Setup Guide"**, which you can access by scanning the QR Code provided with your laser system and/or by going to **page 65** of this manual.

Standard Shipping Container Contents

- FiberCube® 3804 Series Fiber Medium Laser

- Laptop Computer (optional)

- Basic Device Components and Hardware

- Motion Devices (optional)

- Operation Manual (digitized version; included on flash drive)

(Note: Orders can include additional accessories [add-ons that were purchased separately]. Following delivery, reference the included packing slip and compare with parts received.)

Lifting and Carrying the Equipment

- A <u>minimum of two (2) people</u> individuals are required to lift and carry this system..

- There are hand grips on either side of the laser system. The door handle and other parts and components of the unit must not be used for lifting.

- Follow OSHA guidelines for lifting methods; based on the weight and size of the unit and the user's facility requirements.

Initial Power Connections

i   **The activities described in this section should only be performed by trained service technicians who are affiliated with LaserStar Technologies Corporation® or other authorized personnel who are trained and qualified. Warranty claims for damage to persons or property that are the result of an improperly connected device will not be honored.**

i   **Check the VAC label and device's certificate or ID label (located on the rear of the laser system) and compare with the power requirements at the installation site.**

AC Voltage Input (AC disconnect)

The AC voltage input is used to supply AC power to the workstation; removing this plug will disconnect the AC power from the equipment. Each of the laser system's switches (**mains power switch**, **system key switch**, and **setup key switch**) should be in the "off" position before applying AC voltage.

The laser system's model determines the AC requirements; check that the AC supply agrees with the specifications on the identification label (located on the rear of the system). This label includes important information for your laser system, including the device's model number, serial number, and AC requirements. <u>**Attention**</u>**: Make sure the laser system is grounded; the ground wire must be connected for safe and reliable operation. When power requirements exceed 1kV on the AC line, surge suppression is required.**

When replacing the detachable mains supply cord, it's important that the new cord be appropriately rated and suitable for the required or anticipated electrical load. Check the rating for the replacement cord before purchase; <u>**never use or purchase cords that lack an appropriate rating.**</u>

Remote Interlock Connector

The laser marker is equipped with a remote interlock connector for connecting to a secondary interlock system or remote interlock circuit (such as an entry door into a specific laser room). <u>**The marker will not generate a laser pulse unless the remote interlock connector is closed.**</u> For the location of the remote interlock connector, reference the section for **"Remote Interlock Connector Instructions" on page 63**.

When connecting the remote interlock to a secondary interlock circuit, the following requirements must be met:

★ Before wiring, the shorting jumper (under the plastic cover of the connector) must be removed.

★ The wiring should be routed away from all power cords and should not exceed thirty (30) feet or nine (9) meters in length.

★ The interlock must be a voltage-free, form-a contact (normally open) that is held closed to enable operation of the laser.

★ The shorting connection in the connector must be removed and wired to the secondary interlock circuit.

★ A licensed professional in compliance with and knowledgeable of applicable electrical codes must perform the wiring procedure.

If you are not connecting the remote interlock to a secondary interlock system; the shorting connector must be installed on the device to enable operation of the laser.

The shorting connector and keys for the **system key switch** and **setup key switch** are included inside the bag within the work chamber.

• To enable operation of the laser, insert the shorting connector into the remote interlock connector (located on the controls panel; rear of the laser system).

External Exhaust System

All **laser marking + engraving** devices are equipped with an exhaust connection (2" or 50.8mm) at the rear of the enclosure. We recommend the use of an external exhaust system with the appropriate air filtration (dependent on the type of material being used) and a fume extractor or vacuum (when determining the required "CFM" [200 to 400CFM is the typical range; application dependent], the device's power output and enclosure size should be taken into account). The Exhaust must have a minimum WC of 30Hg.

Processing vapors with particulates can be an explosive or fire hazard (depending on the particulate material and concentration). Consult your organization's internal safety department for details on regulations and concentration levels of fumes with particulates (for your specific material processing) and for requirements set by your local authority for permissibility and safety limits to ensure the lasing equipment is adequate for your application.

Electromagnetic Compatibility

This device meets EMC standards listed in the **"Declaration of Conformity"** and **"Declaration of Compliance"** in the beginning of this manual.

The limiting values for the generation of electromagnetic disturbance will be exceeded at both ends of the frequency spectrum whenever this device is operated within locations for residential, office, or trade and commerce districts.

Disassembly and Transport

To prepare the equipment for transport over short distances, you will only need to unplug the power supply and other relevant cables. Then, with at least two people, the laser can be carried to its desired location.

Preparing for Storage

The equipment must be stored in a clean environment that meets specified storage temperature and humidity requirements. These details can be found in **"Technical Specifications" on page 4**.

IV. Operation

Overview & Fundamentals

This section describes systems operations. The (>) symbol notes actions that must be carried out by the operator. In most cases, these actions (in any form) will result in responses or reactions from the device; these responses are noted with a (⊗) symbol.

Whenever adjustments are made to this device that alter performance or use of the controls (adjustments which affect safety or interfere with standard operating protocols), this can result in hazardous radiation exposure. If this device is operated in a manner that has not been approved by the manufacturer, the equipment protections could fail, compromising the safety of the operator and others who are nearby. Before operating this device, all users must read the section within this manual on "II. Safety" on page 10.

Before turning "on" the laser marker, read the section detailing steps for Power Up–Restart-Power Down. Failure to follow this procedure can result in unreliable operation. (Note: A copy of this quick reference guide can be found in the "Initial Operation" on page 28 within this manual.)

Verify that the fault indicator (located on the front of the controls panel) is "off" before enabling the system to fire.

When adjusting the laser's focus for highly reflective materials (silver, copper, gold, brass, etc.), the operator must follow the steps for "Focus Diodes Alignment" on page 55, as well as the StarFX® Premier software manual. <u>Failure to follow the laser focusing and defocusing guidelines increases potential risk for damaging the device. This damage is considered a process and applications induced failure and is not covered under warranty.</u>

This device emits class 4 radiation. Avoid direct exposure of the skin and eyes to direct or scattered radiation. All persons in the Nominal Ocular Hazard Area (NOHA) must also wear appropriate laser protective eyewear.

When operating the marker with the front door open, setup key switch "off," and focus diodes and/or red laser pointing diode "on," the laser is operating as a class 3R laser. Notice the caution label on the front door, which reads: <u>"CLASS 3R LASER RADIATION WHEN OPEN AVOID DIRECT EYE EXPOSURE."</u> The user should avoid directly looking at the laser beam or its specular reflection. It is recommended also that all persons in the Nominal Ocular Hazard Area (NOHA) wear appropriate laser protective eyewear for class 3R radiation. (Note: The focus diodes should remain "off" when the device is not in use.)

When enabling power to the device (and before launching the LaserStar StarFX® Premier Design Studio software), check that both ends of the USB cable are plugged in, and that the mains power switch is in the "on" position. An incorrect start-up sequence can result in device malfunction. Reference "Diagnosing & Troubleshooting Basics" on page 45, if needed.

If a system fault is displayed on the laptop computer, turn "off" the system key switch, exit from the LaserStar StarFX® Premier Design Studio software, and turn "off" the mains power switch. Next, restart the marker following the standard start-up procedure. (Note: A list of fault messages and additional system recovery procedures can be found under "Troubleshooting" on page 44.)

The operator should not have any part of their body in the marking area during z-axis motion. The z-axis is moved up or down using buttons on the controls panel. The z-axis has three (3) rates of speed (model dependent). This maximum speed is <25mm per second (<1" per second). The lowest speed is approximately 1/3 the maximum speed. Pinch Point labels are located on the front of the scanner head and at the bottom of the motorized z-axis rail. <u>The mains power switch can be used at any time to stop z-axis motion.</u>

Visible Warning with Class 4 Operation (setup key switch "on")

The laser marker utilizes the control panel and laptop computer screen, which operate independently, to communicate warnings and provide updates or alerts pertaining to the laser system's status.

Manual Operation

Control Panel:

1. The **power indicator** will blink.

Laptop Computer and LaserStar StarFX® Premier Design Studio Software:

2. The **LaserStar StarFX® Premier software (Figure 18 on page 38)** indicates that the laser is running when "marking" is displayed on the laptop computer screen.

3. To stop the marking process at any time, press the **stop button**; this button displays on the icon ribbon for the **LaserStar StarFX® Premier software**.

Initial Operation

After having properly connected the equipment, the laser marker is ready for use. Failure to follow the steps for the Power Up-Restart-Power Down procedure may result in faulty or unreliable device operation. For help with troubleshooting, refer to **"Troubleshooting" on page 44**.

When making adjustments to the **final focus lens** for a different work distance or field of view, you must **recalibrate the lens using the LaserStar StarFX® Premier Design Studio software**. The software will also display a prompt requesting that the operator verify their lens selection. When this message appears, simply select the lens that's currently installed on the device.

Power Up:

1. Check to be sure that the mains power switch, and system key switch are in the "off" position.

2. Make sure the LaserStar StarFX® Premier Design Studio software is "off."

3. Verify that the USB cable (connecting the computer and marker) is plugged in and correctly seated.

4. Verify that the remote interlock connector is installed (if available/if using an enclosed system).

5. Plug-in and connect the AC power to both the marker and laptop computer.

6. Turn the mains power switch and system key switch "on."

7. Press the reset button.

8. Turn "on" the laptop computer.

Setup Key Switch

Figure 11
(Right side of the system)

System Key Switch

Figure 12
(rear of the system)

Mains Power Switch

Operator Action >	System Response ⊗
Make sure the **mains power switch** is in the "off" or "0" position (**Figure 12 on page 29**).	Verify.
Check that the **system key switch** and **setup key switch** are in the "off" or "0" position.	Verify.
Check to be sure the USB cable is plugged in and correctly seated.	This cable connects the laptop computer to the marker; it must be properly seated and plugged in for the device to operate. Caution: Launching the StarFX® Premier Design Studio software before having plugged in the USB cable at both ends may disrupt the device's software and might require restarting the software.
Turn the **mains power switch** "on" or to the "1" position (**Figure 12 on page 29**).	The **power indicator** will be green.
Turn the **system key switch** to the "on" or "1" position. **(Note: The setup key switch should be in the "off" or "0" position.)**	The marker is ready for use; the computer can be powered "on."

Operator Action >	System Response ⊗
Turn "on" the laptop computer.	On the desktop, you will notice icons for both the **LaserStar StarFX® Premier Design Studio software** and its user manual.
Double-click on the icon for the **LaserStar StarFX® Premier Design Studio software.** **(Note: Refer to the Premier software user manual for helpful tips and instructions on programming, setup, and usage.)**	LaserStar Technologies Corporation® logo displays briefly, followed by the main interface screen for the **StarFX® Premier software**.
The **emissions indicator** on the controls panel should still be "off."	The **emissions indicator** will switch to amber when the laser source has been enabled. **Attention: The system key switch and mains power switch can be used to disable the laser source and power down or turn "off" the device at any time.**
Press the reset button.	The **emissions indicator** will turn "on" and change to amber; the device is ready for use.
Proceed to **"Programs, Parts & Setup" on page 32**.	Follow these instructions to proceed with using the workstation.

LaserStar StarFX® Premier Design Studio Software:

1. Select the StarFX® Premier Design Studio software icon on the computer desktop; this will launch the device's software.

2. Select the appropriate file or part program (located on the Premier Design Studio software main interface screen).

3. Select "trace contour" from the trace menu (dropdown selection).

4. Verify that the part to be marked is positioned properly within the (red) profile box.

5. Turn "off" the profile diode by selecting the stop button (located on the Premier Design Studio software menu ribbon).

6. Turn "on" the focus diodes by pressing the focus button on the controls panel.

Caution: The focus diodes are **class 3R lasers**. Never look directly into the **focus diodes** or their emitted specular reflection. When using the device, it is recommended that the operator wear appropriate laser protective eyewear suitable for **class 3R**

lasers. Check **"II. Safety" on page 10** for additional details on these precautions.

Restart:

1. If the **remote interlock switch** circuit is opened or the **system key switch** is turned "off" during marking, the marking cycle will stop.

2. Close the **remote interlock switch** circuit.

3. Turn "on" the **system key switch**.

4. Press the **reset button**; the **emissions indicator** will turn "on".

5. Select **"mark"** or press the **mark button** to begin the marking cycle.

Switching "Off" the Marking System:

1. Close the **LaserStar StarFX® Premier Design Studio software**; exit to the computer desktop.

2. The laptop computer can be turned "off" or remain "on," either option is suitable.

3. Turn the system key switch "off" or to the "0" position.

4. Turn "off" the mains power switch.

5. Remove the system key for the device and store it in a secure location only authorized personnel should have access.

> **ℹ** **When removing the keys, store the keys in a secure location; only authorized personnel should have access.**

Attention:

Within this manual, reference **"External Exhaust System" on page 24** for additional front panel switch functionality and operations.

Programs, Parts & Setup

The tasks listed below are typically performed by an individual who is trained and qualified process for determining optimal position and targeting for marking, engraving or cutting.

Operator Action >	System Response ⊗
Open the front door of the enclosure and place the workpiece or part on or in the fixture. **(Note: The surface to be marked, cut, or engraved should be within the laser's focal plane.)**	If the **setup key switch** is "on," the **power indicator** will blink [when the door is open or closed] for enclosed systems. Openframe systems are not equipped with a setup key.
Press the **focus button** on the controls panel; this will turn the **focus diodes** "on" or "off." The focus diodes are used to accurately position and distance (z-axis) the laser's **final focus lens** with relation to the workpiece (some models are equipped with optional automatic focusing). **Caution:** When the **focus diodes** are "on," the marker is a **class 3R laser**. Never look directly into the diodes or their specular reflection. It is also recommended that the operator wear the appropriate laser protective eyewear.	The point at which the two (2) Focus Diodes converge is the starting position for the z-axis. Place the part surface to be marked perpendicular to the laser beam's axis; should also be parallel with the plane formed by the face (or end) of the **final focus lens**. **(Note: When adjusting the focus diodes, refer to "Focus Diodes Alignment" on page 55, as well as the StarFX® Premier software manual.)**
Choose the appropriate part program by clicking "file" and selecting "open." Next, locate the directory for the required part program; click on the program.	The laptop monitor will display an image of the feature to be marked, engraved, or cut.
Turn the **setup key switch** (applicable for enclosed systems only) to the "on" or "1" position (the key will be vertical). (see **Figure 11 on page 29**).	The (red) profile box will be displayed on the workpiece. If required, adjust the part position in relation to the profile box and make sure the **focus diodes** are in focus. **(Note: Refer to "Focus Diodes Alignment" on page 55, as well as the StarFX® Premier software manual.)**

Operator Action >	System Response ⊗
Select the appropriate trace option from the trace icon in the drop down menu. Next, press the mark icon or mark button on the controls panel **(Figure 15 on page 36)**.	The (red) profile box will be displayed on the workpiece. If required, adjust the part position in relation to the profile box and make sure the **focus diodes** are in focus. **(Note: When adjusting the focus diodes, refer to "Focus Diodes Alignment" on page 55, as well as the StarFX® Premier software manual.)**
Select the **stop icon** on the **StarFX® Premier software** icon ribbon **(Figure 18 on page 38)**.	The red laser pointing diode will turn "off."
The individual in charge of setup can initiate the marking process using any of the following methods: Select the **mark icon** on the **StarFX® Premier Design Studio software** or; Press the **mark button** located on the controls panel or;	The **mark icon** on the right-hand side of the display will change from red to green. The part program will start marking, engraving, or cutting. The word "mark" will be greyed out on the **LaserStar StarFX® Premier Design Studio software**. To stop marking at any time during the cycle, click on the **stop button** (displayed on the **StarFX® Premier Design Studio software** icon ribbon).
The technician in charge of device setup can optimize the position of the part in Z (laser beam focus) for optimal marking, engraving, and cutting.	Optimization complete. **(Note: For additional details, reference "Focus Diodes Alignment" on page 55 within this manual.)**
Turn the **setup key switch** to the "off" or "0" position.	The **power indicator** will stop blinking and change to green. **(Note: Once setup is complete, remove the setup key and store it in a safe location (should only be accessible to authorized setup personnel.)**
Close the front door of the enclosure.	The device is ready for use.
Double-click on the icon for the **LaserStar StarFX® Premier Design Studio software.** **(Note: Refer to the LaserStar StarFX® Premier software user manual for helpful tips and instructions for programming, setup, and usage.)**	LaserStar Technologies Corporation® logo displays briefly, followed by the main interface screen for the **StarFX® Premier software**.

Operator Action >	System Response ⊗
Choose the appropriate part program by clicking "file" and selecting "open." Next, locate the directory for the required part program; click on the program.	The laptop monitor will display an image of the workpiece to be marked, engraved, or cut.
Open the front door of the enclosure and place the workpiece or part on the lab stand or within the workspace. **(Note: The surface to be marked, engraved, or cut must remain within the area of the laser's focal plane.)**	The part is loaded on the fixture.
Select the appropriate trace option from the trace icon drop down. Then, press the **mark icon** or press the **mark button** on the device's controls panel.	The (red) profile box will display on the part or workpiece. If necessary, adjust the position of the part relative to the profile box, ensuring that the **focus diodes** are precisely focused. **(Note: When making adjustments to the focus diodes, refer to "Focus Diodes Alignment" on page 55 and the StarFX® Premier software manual.)**
Close the front door of the work chamber or enclosure (enclosed systems only).	The **emissions indicator** on the controls panel must be "on" to mark.
The technician in charge of device setup can initiate the marking process using any of the following methods: Select the **mark icon** on the screen for the **StarFX® Premier Design Studio software** or; Press the **mark button** located on the controls panel or;	The mark icon on the right-hand side of the display will change from red to green. The part program will start marking, engraving, or cutting. The word "mark" will be greyed out on the **LaserStar StarFX® Premier Design Studio software**. To stop marking at any time during the cycle, click the **stop button** (displayed on the **StarFX® Premier Design Studio software** icon ribbon).
Opening the front door (enclosed systems only) during the part program cycle.	The laser will stop lasing but the part program will continue.
To restart the part program after an abort, close the front door and select mark using one of the methods outlined above.	The part program will start marking from the beginning.

| Operator Action >	System Response ⊗
With the power door option, if the **mark button** on the controls panel is used to start the program, the front door will automatically open at the end of a cycle.	The front door will open at the end of the marking cycle.
Part Program complete	System will stop.

StarFX® Premier Design Studio Icons and Software Screens

StarFX® Premier Design Studio Software Program

LaserStar StarFX® Premier Design Studio Software Manual
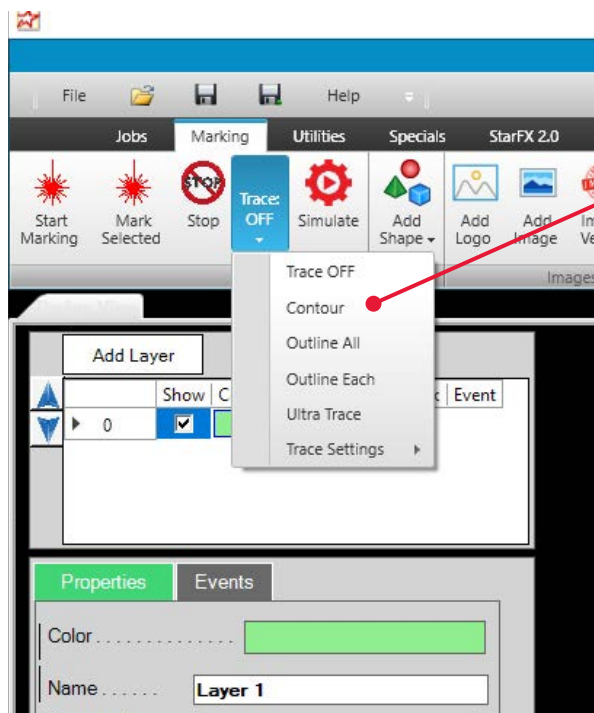

Figure 13
(LaserStar StarFX® Premier Design Studio software; laptop computer [desktop])

Select "file" to open an existing part program or generate a new one using the Premier Design Studio drawing tools.
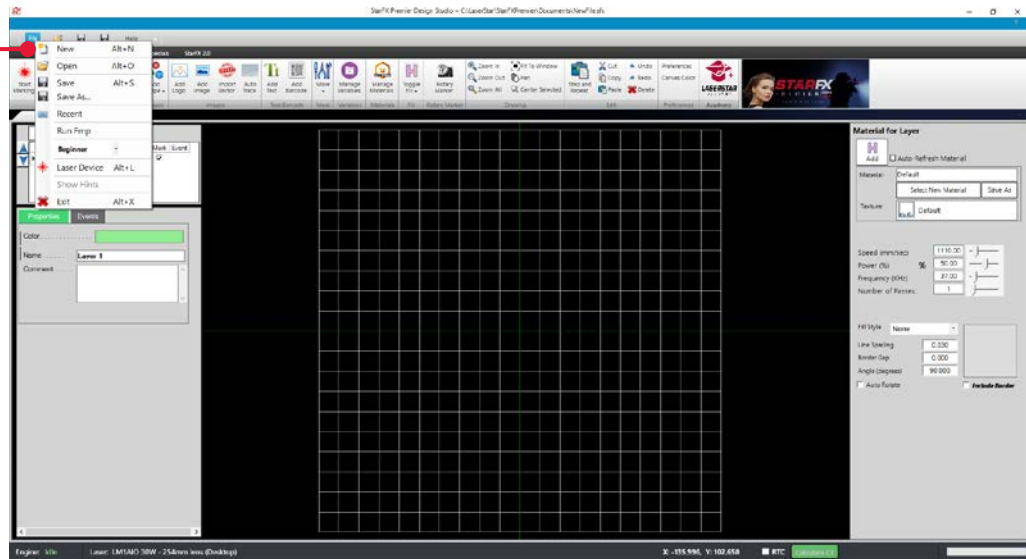
Figure 14
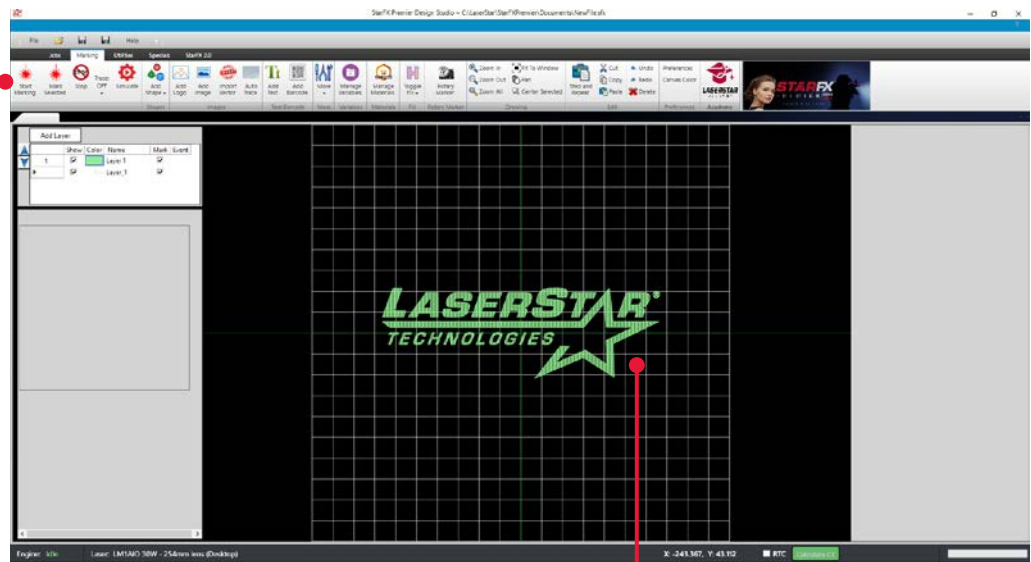(Open existing part program or generate a new one)

Select the appropriate trace option.

Figure 15
(Trace options)

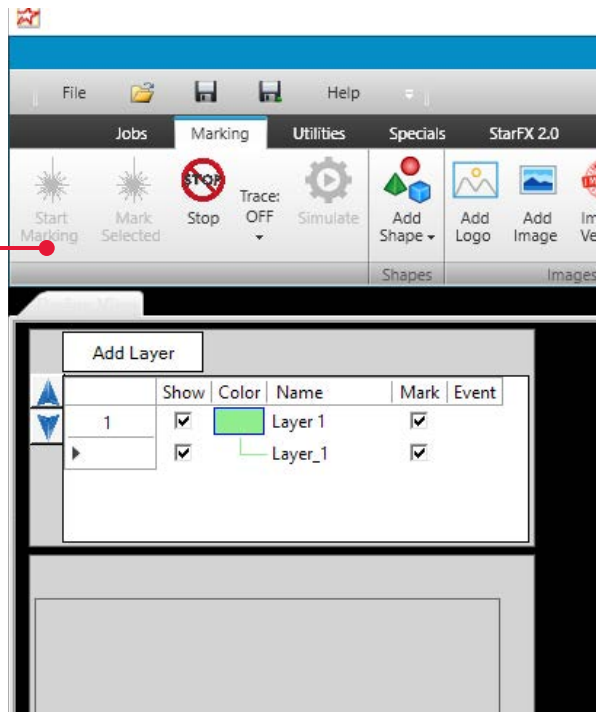**To mark or trace, select the mark icon.**

Figure 16
(Select the mark icon to mark or trace)

File opened for marking a logo, as shown.

Grayed out icon indicates that the laser is currently marking.

Figure 17
(Stop button appears while the marking process completes)

Stops red trace pointing.
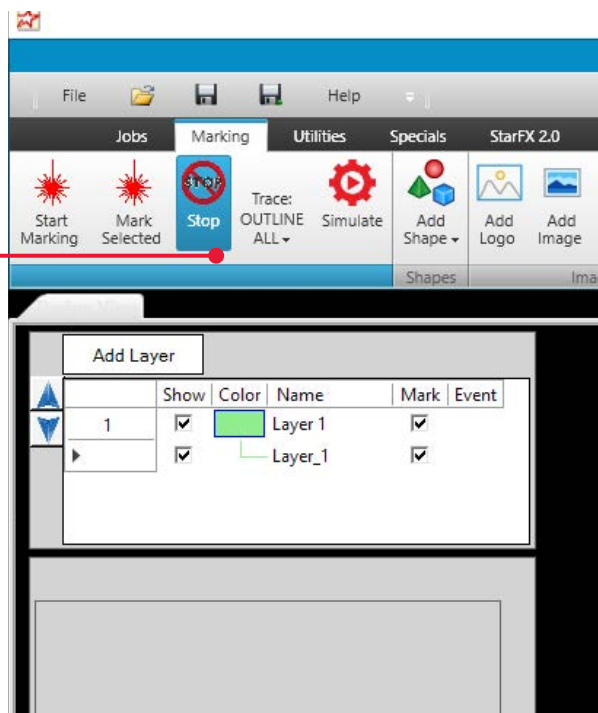
Figure 18
(Laser pointing diode active; select
"stop" when setup is complete)

Indicates the part program is enabled and marking.

Select "stop" to halt the part program.

Figure 19
(Part program has been stopped or aborted)

Click "mark" to restart the part program from the beginning.

Figure 20
(Restart the part program from the beginning)

V. Maintenance

Overview & Requirements

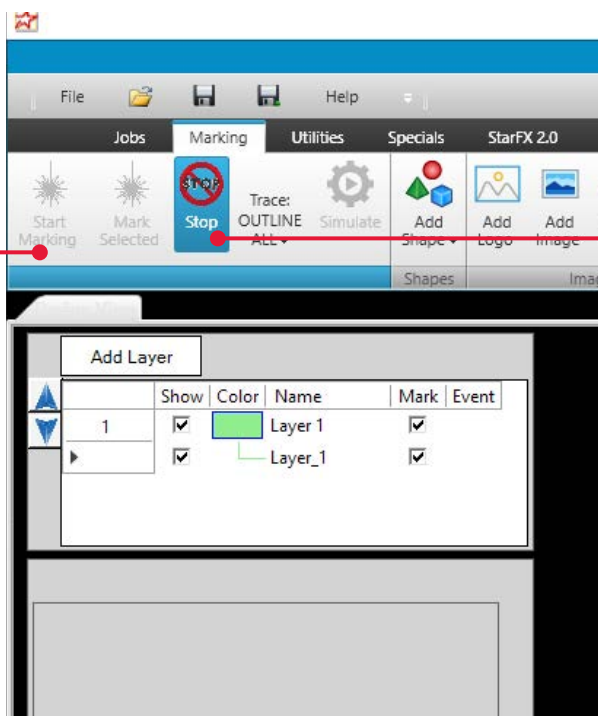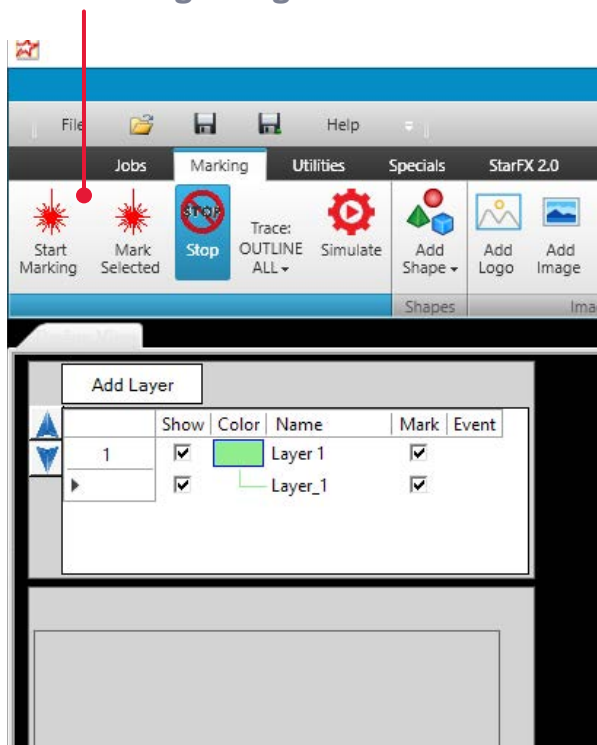Routine maintenance is a requirement for ensuring the safe and optimal operation of the laser system. Regular maintenance intervals must be scheduled in accordance with the manufacturer's recommendations and requirements. **(Note: When working with an open device, be sure always to wear appropriate laser protective eyewear.)**

Before maintenance can be carried out, the following safety measures must be observed and followed:

- Disable all systems, subsystems, and auxiliary equipment by turning "OFF" and disconnecting from power sources or live components.

- Verify that all disconnected equipment has been secured against being switched "ON" again (whether automatically [e.g. vibration] or inadvertently [e.g. operator error]). Secure the **Mains Power Switch** with a padlock (you may use the mechanical locking device provided) or alternatively, remove the fuses. Check all warning indicators to be sure they're functional and remain alert while maintenance is being carried out.

- Using a voltage meter or voltage tester, check whether the equipment is "live." Measure the conductors against one another and also against the protective ground conductor.

- When reconnecting the equipment, **remember, you should <u>always</u> ground first**. With low-voltage devices, short-circuit the capacitors, and for high-voltage devices, short circuit both the capacitors and high-voltage lines. When service has been concluded, remove the grounding and shorting jumpers.

⚠️ **Warning!** **While working with an opened device, regulations set forth by OSHA regarding laser safety (or equivalent national or international regulations [e.g. EC Directive 608 or IEC Publication 825]) must be adhered to. Also remember to wear protective eyewear.**

- If there's a risk of touching "live" components while at the worksite, and it's not possible to disconnect these components from their voltage source, they must be covered with a reliable and sufficiently strong insulating material. If the components cannot be covered, another method must be used to prevent direct contact. Once precautions are in place, be sure also to cover the workspace with plastic sheeting, paneling, or a rubber mat.

- After maintenance has been concluded, the service personnel must verify that the equipment is safe to operate.

- When replacing components, use <u>only</u> Laser Star Technologies Corporation® approved parts and accessories.

⚠️ **Caution!**

While performing maintenance tasks, be sure never to work alone. A second person familiar with the risks posed by high-voltage electricity and laser radiation should be present. In the event of an emergency, this person will provide support, disabling power sources, and administering first aid, if necessary.

⚠️ **Warning!**

This device complies with all generally recognized technical standards and regulations, including those set forth by OSHA, EC, EN, DIN, and VDE. The laser is ignited and operated using dangerous high voltage (>1 kV) and special care must be taken when working inside the control box. When recording measurements for electrical or electronic components (and while the laser system is "on,") it is critical to maintain required clearances (for details, see "III. Installation" on page 21). When working with electrical equipment of this kind, you must comply with relevant safety regulations (OSHA, or the equivalent national or international standards).

Maintenance Intervals

👉 **The maintenance schedule is dependent on both the environment and general usage. The operator should determine the appropriate maintenance intervals.**

Weekly: (a)

1. The work area, and safety material (the outside of the observation window, etc.) should be cleaned using a cloth that's been dampened with water or another non-abrasive cleaner. __If you choose to use 70% isopropyl alcohol, a flammable liquid, be sure there's no contact with the stand-alone laptop computer; this will damage the display. Additionally, you should never use strong cleaning agents, such as powders or solvents to clean the equipment.__

2. The **protective disk**, which is located at the end of the **final focus lens**, should be unscrewed and cleaned with a lens cleaning solution. We recommend LaserStar Technologies Corporation® cleaning solution (part number: 810-2353), which can be conveniently purchased from our **e-store**. If you prefer to use cleaning wipes (part number: 810-2356 [quantity: 1]) or 810-2354 [quantity:90]), these are also available to purchase from our **e-store**. (Note: If opting for 70% isopropyl alcohol, use it with a lint-free cleaning cloth. After cleaning, polish with a clean, lint-free wipe to remove any hazy residue.)

Over time, and with continued use, you will notice metal splashes will adhere to the surface of the **protective disk**; there is a danger of local heating at these splash points that can result in cracking or possible destruction of the focus lens. Eventually, the protective disk will need to be replaced.

Caution: When replacing the protective disk, always replace with a new component; never reinstall the protective disk with the side that has metal splashes facing upward.

Quarterly: (b)

1. Turn "off" the mains power switch and system key switch

2. Use a vacuum to clean the vents for the air filter (located on the front of the device's control panel).

3. If an observation window is used it should be visually checked for cracks, voids, or other damage. **If you discover damage, replace the observation window before using the device.**

Protective Disk

The **protective disk**, which is constructed from glass, prevents the lens from being damaged by mechanical influences, such as metal splashes or dust. An anti-reflective coating is present on both sides of the **protective disk** and helps to minimize the chance of loss as a result of absorption.

Protective Disk Replacement

1. Turn the **mains power switch** "off" or to the "0" position.

2. Unscrew the knurled ring from the underside of the lens; turning counterclockwise, remove the component from the laser - ensuring that it remains horizontal, if possible.

3. Replace the previous **protective disk** with a new one.

4. Turning clockwise, secure the knurled ring together with the new **protective disk**; reaffix to the underside of the lens.

Cleaning the Air Filter

1. Turn "off" the mains power switch and system key switch.

2. Using a shop vacuum with the flexible hose and brush tool attached, clean the air filter and remove excess dust from the device by running the vacuum across the vents (located on the front of the device's control panel).

Figure 21
(Air filter)

Air filter (located behind the controls panel cover)

Never use compressed air to clean the filter beating or blowing out the air filter with compressed air will destroy the filter medium. In addition, this can cause pollutants that have adhered to the filter to cycle back into the air and within the operator's workspace.

Interior Access

Figure 22
(Pull the lever on the back of the laser to unlock the back door to the laser's interior)

VI. Troubleshooting

Before troubleshooting is carried out on the laser system, reference the important safety protocols outlined in **"Maintenance" on page 40** within this manual.

⚠️ **Warning!** **While working with an opened device, regulations set forth by OSHA regarding laser safety (or equivalent national or international regulations [e.g. EC Directive 608 or IEC Publication 825]) must be adhered to. Be sure also to safeguard your eyes and wear appropriate laser protective eyewear.**

Equipment Malfunction

If you experience a malfunction with your laser system that cannot be eliminated through one of the actions outlined in the previous sections for maintenance or troubleshooting, document your results and immediately contact LaserStar Technologies Corporation® Service Department for support, by calling <u>1-888-578-7782</u>.

⚠️ **Warning!** **Service and maintenance tasks should only be performed by technicians who are affiliated with LaserStar Technologies Corporation® and who are appropriately trained; other properly trained personnel; personnel who are supervised by trained personnel (in-person or by phone); or by those who have read and understand the service-related protocols within the sections for maintenance and operation within this manual.**

LaserStar Technologies: Important Contacts		
Sales & Training	**Service & Support**	**Corporate Office**
(407) 248-1142 sales@laserstar.net	1-888-578-7782 service@laserstar.net	2461 Orlando Central Pkwy. Orlando, Florida 32809, USA

Diagnosing & Troubleshooting Basics

Error or Issue	Possible Cause	Corrective Action
The laser system does not turn "on."	AC is not plugged in.	Plug-in the AC.
The laser system does not turn "on."	The wall switch is not turned "on."	Turn "on" the wall switch.
The laser system does not turn "on."	Fuse(s) is blown.	Reference instructions for **"Service C: External Fuse Replacement" on page 62**.
The laser turns "on," but will not mark or fire.	**Remote Interlock** plug has either become loose, is unplugged, or missing.	Install the **remote Interlock** plug. Turn the **system key switch** "on" or to the "1" position. Turn "on" the laser by pressing the **reset button** (the emissions indicator will turn "on" and change to an amber color).
The laser turns "on," but will not mark or fire.	The **system key switch** was not enabled or turned "on" or it was disabled or turned "off" during the marking cycle, or the **reset button** was not pressed following activation of the **system key switch**.	Turn the **system key switch** to the "on" or "1" position. Press the **reset button** (the emissions indicator will turn "on" and change to an amber color). Press the **mark button**.
The laser turns "on," but will not mark or fire.	The interlock opened and closed while the part program was active and/or running.	Check to be sure the **front door** of the **work chamber** is closed. Press the **mark button**.
The **final focus lens** is not powering "on."	**Protective disk** has either become contaminated or it is defective.	Examine the **protective disk**, checking for visible damage or smudging; clean or replace, if necessary.

Error or Issue	Possible Cause	Corrective Action
The power outputted from the **final focus lens** is low.	Review the settings for the power, frequency, speed, and velocity; make sure they are all appropriate.	Make adjustments to the settings, as required.
The power outputted from the **final focus lens** is low.	Check that the workpiece is inside the focal plan for the lens.	The surface of the workpiece should remain parallel with the face of the final focus lens.
The power outputted from the **final focus lens** is low.	Check to be sure the **focus diodes** have not been inadvertently moved or adjusted.	Refer to instructions for **"Service B: Focus Diodes Alignment, Adjustment & Replacement" on page 55**.
Message: "Cannot find dongle! Software will not work in demo state." OR **Message:** "Current LMC Board is not for SPI G3.0 Laser!"	USB cable is not plugged in or it became unplugged while the device was operating.	Turn "off" the laptop computer, **system key switch**, and **mains power switch**. Reconnect the USB cable. If it appears that the USB cable is still connected, check the connections by unplugging and reinserting the cable once again. Restart the device.

Error or Issue	Possible Cause	Corrective Action
Message: "Invalid Device Handle"	USB cable is not plugged in or it became unplugged while the device was operating.	Turn "off" the laptop computer, **system key switch**, and **mains power switch**. Reconnect the USB cable. If it appears that the USB cable is still connected, check the connections by unplugging and reinserting the cable again. Restart the device.
Message: "No data available. Check whether the file was loaded."	USB cable is not plugged in or it became unplugged while the device was operating.	Turn "off" the laptop computer, **system key switch**, and **mains power switch**. Reconnect the USB cable. If it appears that the USB cable is still connected, check the connections by unplugging and reinserting the cable again. Restart the device.
The system marks the part incorrectly.	USB cable became unplugged while the device was in operation and/or the StarFX Premier Software has become corrupted.	Turn "off" the laptop computer, **system key switch**, and **mains power switch**. Plug the USB cables in again and restart the device. If issues persist, contact LaserStar Technologies® Service Department for additional support and troubleshooting; either by calling 1-888-578-7782 or emailing service@laserstar.net.

Fault Diagnostic Software

For support with troubleshooting and to obtain the fault diagnostics software, please contact LaserStar Technologies® Service Department in one of the following ways with your laser's ID Number and Service Number:

1. **Recommended:** Fill out a Service Request Form on the LaserStar Technologies Website:
   https://laserstar.net/en/about/service-center/

2. Call Service & Support with the following number: **1-888-578-7782**

3. Email Service & Support with the following email: **service@laserstar.net**

Important Advisory:

The fault diagnostics software must only be used under guidance from support technicians affiliated with LaserStar Technologies Corporation®. If you are in need of support and require the use of the diagnostics software, please reach out to our service department for assistance.

FiberCube® Software Installation & Upgrades

For support with FiberCube® software installation or upgrades for a customer-supplied computer, please contact LaserStar Technologies Corporation® Service Department.

LaserStar Technologies: Important Contacts		
Sales & Training	**Service & Support**	**Corporate Office**
(407) 248-1142 sales@laserstar.net	1-888-578-7782 service@laserstar.net	2461 Orlando Central Pkwy. Orlando, Florida 32809, USA

FiberCube® Marker 3804 Operation & Maintenance Manual   Rev. A_08-14-25; PN: 58-99990-384

VII. Parts & Accessories

LaserStar Technologies Corporation® Approved Components	
Description	**Catalog Number**
Operation and Maintenance Manual	58-99990-3804
Power Supply, Input 90-132 VAC Switchable to 180-264 VAC via Switch	405-4024-146
Multi-V Power Supply 5(2A), +/-15(2A),24(9A)	405-4024-1505
Main On/Off Key Switch	405-5100-607
Set Up Key Switch	405-5100-608
Edge Protection Slip	405-4300-002
Magnetic Sensor	405-4300-003
Interlock	405-4300-004
Base Plate	405-2500-011

In the interest of technical progress we reserve the right to make technical changes without notice.
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Parts & Accessories - 49

Parts & Accessories

LaserStar Technologies Corporation® Approved Components	
Description	**Catalog Number**
Marker Training Kit	158-810-5053
• Aluminum Cards (Satin Black Anodized)	08-66004-04
• Polished Stainless Steel Cards	08-66004-37
• 316 Stainless Steel Ring	08-66004-50
• 6061 Aluminum Sheet (0.063in x 6in x 6in)	58-10051
• 6061 Aluminum Sheet (0.125in x 6in x 6in)	58-10052
• 304 Stainless Steel Sheet (0.06in x 6in x 6in)	58-10053
• Double-sided Black Laser Test Paper #80 Matte Cover Stock	58-10054
IR Laser Safety Glasses Optical Density: 1000 - 1095nm OD>7+ Virtual Light Tranmission (VLT) 60%	444-IR-101-7-60
USB 2.0 Cable Male to Male 6ft with Ferrites	405-6199-911

VIII. Original Equipment Warranty
FiberCube® Marking+Engraving Products

LaserStar Technologies Corporation® ("LaserStar") warrants for a period of one (1) year, or two (2) years (depending on your purchase) from the date of invoice that this equipment will be free from defects in materials and workmanship as determined at the date of shipment. For details on your warranty period, please reference your purchase invoice.

(a). Limited Warranty:

After reaching out and notifying the LaserStar Technologies Corporation® Service Department about a problem with your laser system, we will, at our option, elect to:

1. Immediately send a replacement part; or

2. Request defective part(s) or alternatively, the entire laser system be returned to LaserStar Technologies Corporation® Service Department for inspection and repair or replacement; or

3. Schedule a service technician to travel to the buyer's facility to inspect, troubleshoot, repair, or replace defective components.

(b). Warranty Exclusions:

1. This warranty does not provide coverage or protection against damage, misuse or abuse of the optical components (damage to the optical output fiber, lenses, mirrors, glass, crystal, etc.) associated with the device;

2. This warranty does not provide coverage or protection against damage, misuse or abuse of the computer hardware;

3. It is required to connect an exhaust device to ensure ablated materials and/or harmful gases are removed from the system which can potentially cause damage to the laser system. Failure to connect an exhaust system can result in voiding the warranty.

4. This warranty does not provide coverage or protection for consumable parts (protective disks, air filters, fuses, halogen lights, LED lamps, F-Theta lens, etc.).

<u>This warranty is applicable for all equipment, when operated under normal conditions, and in an industrial environment. Any unauthorized use, misuse, neglect, or modification, including use of accessories that have not been previously approved or authorized by LaserStar Technologies Corporation® will void this warranty. Under no circumstance will LaserStar Technologies Corporation® accept liability for loss of use or for any indirect or consequential damage that is the result of customer negligence.</u>

Satisfaction of this warranty, consistent with other provisions herein, is limited to replacement or repair, modification, at the sole discretion of LaserStar Technologies Corporation® and with LaserStar Technologies Corporation® to determine the availability of service personnel, and any absorption of associated service-related expenses.

The warranty terms previously outlined are valid and will remain in effect only if and when the following obligations are met:

(a). Prompt written notification is provided to LaserStar Technologies Corporation® upon discovery of an alleged defect;

(b). LaserStar Technologies Corporation® examines the equipment, and to its satisfaction, finds that any defect is not the result of misuse, neglect, improper installation, improper operation or improper maintenance, unauthorized repair, alteration or unusual deterioration or degradation of the equipment or parts thereof, due to the physical environment or an electrical or electromagnetic noise environment.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THEREFORE, EXCLUDES CERTIFICATIONS OR THE LIKE FOR EQUIPMENT PERFORMANCE, USE OR DESIGN WITH RESPECT TO ANY STANDARD, REGULATION OR THE LIKE (UNLESS, AND TO THE EXTENT, THIS HAS BEEN APPROVED INDEPENDENTLY, AND IN WRITING BY LASERSTAR TECHNOLOGIES CORPORATION®) AND EXTENDS ONLY TO THE BUYER OR CUSTOMER PURCHASING DIRECTLY FROM LASERSTAR TECHNOLOGIES CORPORATION® OR FROM ANOTHER AUTHORIZED RESELLER.

Return Authorization:

Whether your equipment is under warranty and in need of repair or otherwise, you must first contact LaserStar Technologies Corporation® to communicate your issue, schedule service, and obtain prior authorization; such authorization shall be granted for each reasonable request. Unless such authority has been granted, the shipment will be refused. Any and all transportation-related expenses associated with evaluation or repair of your equipment, including any refusal of delivery, are the sole expense of the buyer. When sending equipment to our facility, an RMA or CRA number will be assigned to accompany your laser system; this number should remain clearly marked and visible on the exterior of the shipping container.

Governing Law:

The sale and purchase of this equipment, including all terms and conditions thereof, shall be governed in accordance with the Uniform Commercial Code and the **laws of the State of Florida**.

Limited Liability:

LASERSTAR TECHNOLOGIES CORPORATION® DOES NOT ASSUME RESPONSIBILITY FOR, NOR WILL IT BE HELD LIABLE FOR (A) FINES OR PENALTIES RELATING TO PENALTY CLAUSES OF ANY VARIETY, OR (B) CERTIFICATIONS NOT OTHERWISE SPECIFICALLY PROVIDED HEREIN, (C) INDEMNIFICATION FROM THE BUYER OR OTHERS (RELATED OR NOT) FOR LIABILITY, CLAIMS, ACTION, DAMAGES, LOSS, FINES, COSTS OR EXPENSES, INCLUDING, WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES, OF EVERY KIND OR NATURE ASSERTED BY ANY PARTY, AND ARISING DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH EQUIPMENT OR REPAIRS RELATING TO THIS PURCHASE ORDER, OR (D) FOR INDIRECT OR CONSEQUENTIAL DAMAGE UNDER ANY CIRCUMSTANCE.

This warranty does provide coverage or protection against damage or defects resulting from accidents that occur while in transit, unauthorized repairs, alteration, misuse, neglect or failure to follow proper safety and operating instructions, fire, flood, freezing temperatures or acts of God.

Authorized Equipment Repairs		
Corporate Office	**Rhode Island Office**	**California Office**
Sales, Training, Repairs & Manufacturing 2461 Orlando Central Pkwy. Orlando, Florida 32809, USA	**Sales, Training & Repairs** 100 Jefferson Blvd., Ste. 315 Warwick, Rhode Island 02888 (407) 248-1142	**Sales, Training, Repairs & Manufacturing** 20 East Foothill Blvd. Ste. 128 Arcadia, California 91006 (213) 612-0622

IX. Service

Before service is carried out on the laser system, reference the important safety protocols outlined in **"Maintenance" on page 40** within this manual.

⚠️ **Warning!**

Service and maintenance tasks should only be performed by technicians who are affiliated with LaserStar Technologies Corporation® and who are appropriately trained; other properly trained personnel; personnel who are supervised by trained personnel (in-person or by phone); or by those who have read and understood the service-related protocols within the sections for "Operation" on page 26 and "Maintenance" on page 40.

⚠️ **Warning!**

While carrying out service-related activities with an open device, you must comply with regulations set forth by OSHA for accident prevention with regard to laser radiation or the equivalent national or international regulations (e.g. EC Directive 608 or IEC Publication 825). Be sure also to safeguard your eyes and wear appropriate laser protective eyewear.

Equipment Malfunction

If you experience a malfunction with your laser system that cannot be eliminated through one of the actions outlined in the previous sections for maintenance or troubleshooting, please document your results and immediately contact LaserStar Technologies® Service Department for support; either by calling 1-888-578-7782 or emailing **service@laserstar.net**. When reaching out, include your laser system's model number and serial number with all correspondence. After emailing, plan to follow-up with a phone call to our service department; this will ensure that we have received all of the details necessary to assist you.

LaserStar Technologies: Important Contacts		
Sales & Training	**Service & Support**	**Corporate Office**
(407) 248-1142 sales@laserstar.net	1-888-578-7782 service@laserstar.net	2461 Orlando Central Pkwy. Orlando, Florida 32809, USA

Service A: Rear System Overview & Connections
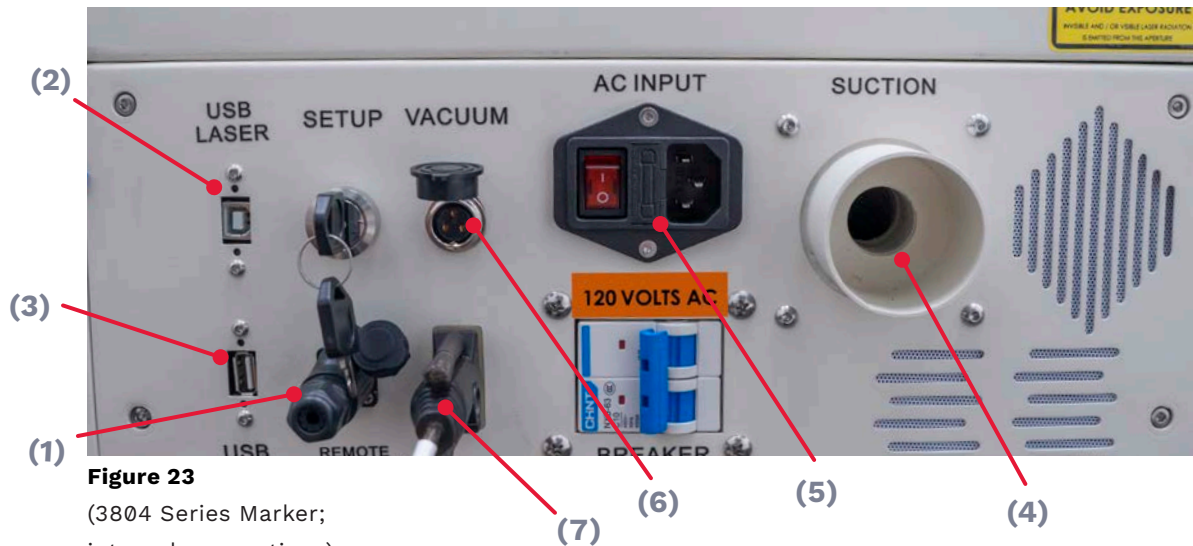
Figure 23

(3804 Series Marker;
internal connections)

1. **Remote Interlock:**
   Reference **"Remote Interlock Connector" on page 9** and **"Remote Interlock Connector" on page 24**

2. **USB 1 – Laser:**
   The **USB 1: laser (2)** facilitates communication between the laptop computer, the marker, and the device's laser control electronics.

3. **USB 2 – USB Diag:**
   The **USB 2: diag (3)** is used for system fault diagnostics and device troubleshooting.

4. **Chamber Exhaust:**
   The **chamber exhaust (4)** is used to connect an external chamber exhaust system.

5. **Power Input (main "on"/"off"):**
   The **power input (5)** is the main port and source of power for the device.

6. **Vacuum Port:**
   The **vacuum port (6)** is used to connect the laser to the fume exhaust extractor.

7. **Computer Connection Port:**
   The **computer connection port (7)** is used to connect the 3804 laser system to the laptop with StarFX installed. A RS232 to USB cable is used for this connection.

Service B: Focus Diodes Alignment, Adjustment & Replacement

⚠️ **Caution!** **This device is a class 4 and class 3R laser. Avoid eye or skin exposure to direct or scattered radiation. All persons in the Nominal Ocular Hazard Area must wear appropriate laser protective eyewear.**

Focus Diodes Alignment

Tools Needed (supplied or required):

- ★ Hex Key Wrench (2mm)
- ★ Focus Stick
- ★ Flat material that can fit the lasing field of approximately 100x100 mm.
- ★ Safety Glasses, to protect the eyes from the lasers

NOTE: This will only represent one lens selection. Factory setup uses the 163 mm lens as the primary lens.

1. Adjust the lasing focus to a flat surface utilizing the LaserStar provided **FOCUS STICK**. Verify that the selected lens is represented by the defined focus stick.
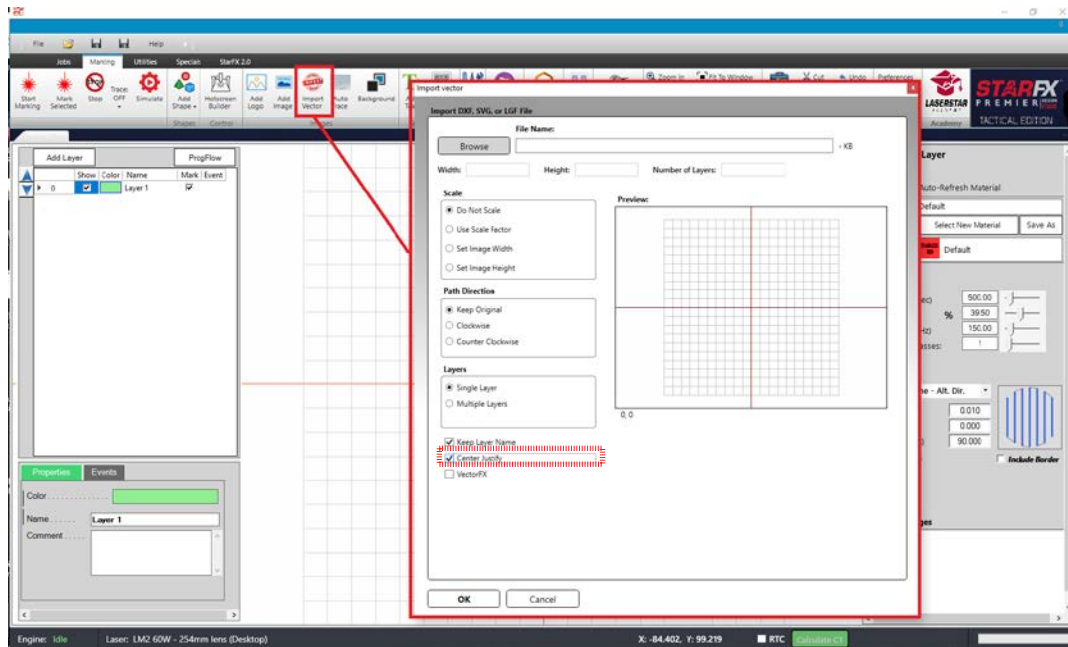

Figure 24
(Focus Stick)

a. Put one end of the Focus Stick to the center of the lens, and then try to brush the other end against the lasing field.

b. **Do not force it**. If it lens is too low, move the laser head upwards until the bottom of the focus stick barely brushes against the intended lasing area. If the lens is too high, remove the focus stick and lower the laser head. **Parts like the lens will get damaged if these steps are not followed.**

2. **Optional:** Use a marker to darken the lasing surface of the flat material to make it easier to see the alignment crosshair for alignment.

3. Open the Star FX Premier software and select the current lens being used.

4. With a new program, select the **IMPORT VECTOR** button and locate the CROSSHAIR.DXF located at: **C:\LaserStar\Workfiles**
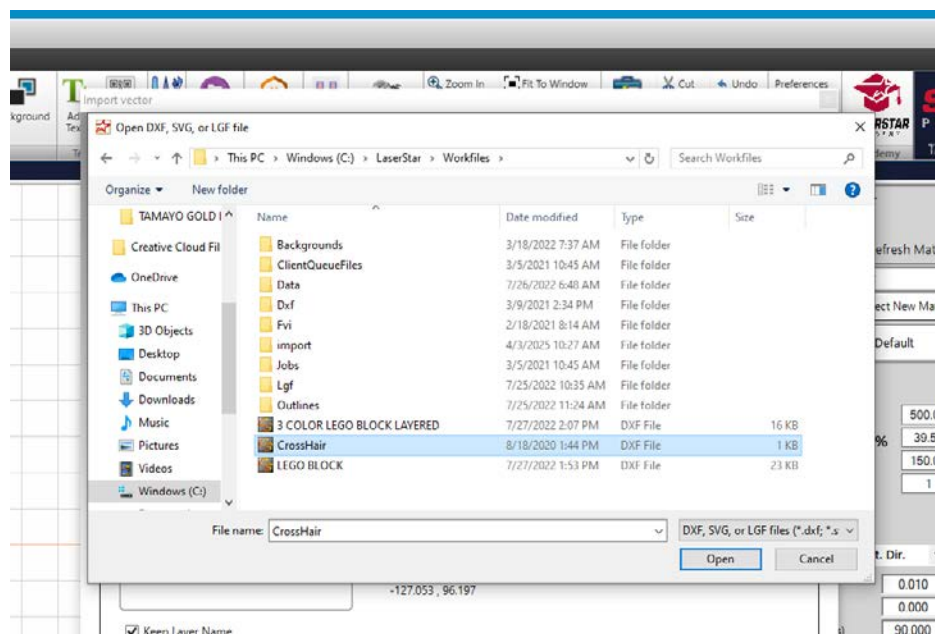
Figure 25
(StarFX File Selection Menu)
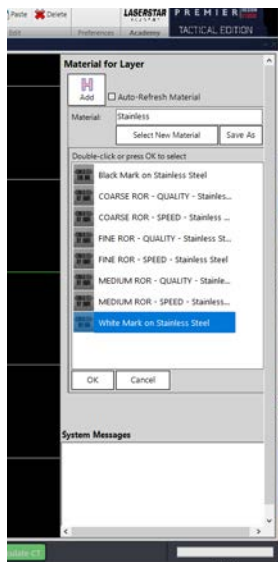
Figure 26

(StarFX Import Vector Menu)

5. On the main screen, select the shape, then select Center Justify on the Main Ribbon to force the crosshair to the center of the screen. **(Note: This can be done during import as well, as shown in the hashed box on Figure 26.)**

Figure 27

(StarFX menu ribbon)

6. Utilize a texture that matches your material or adjust the DEFAULT texture to produce a surface mark on selected flat material.

Figure 28
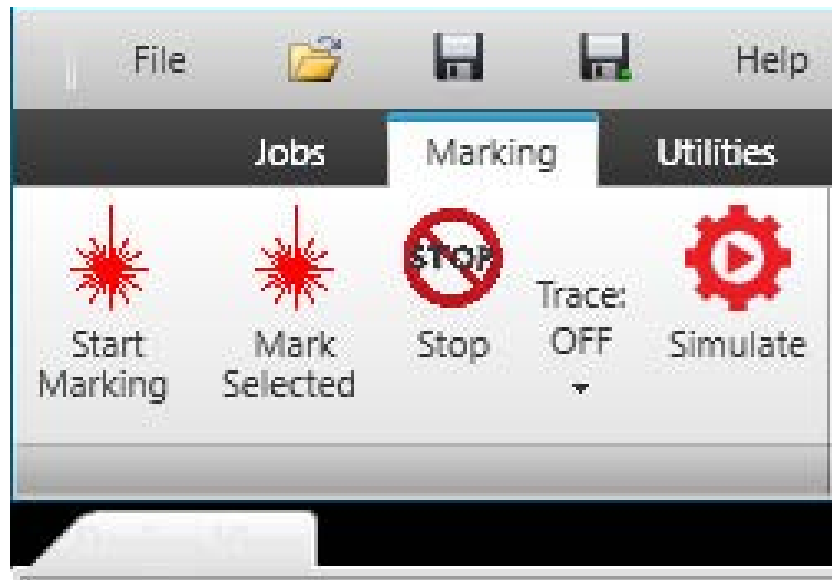(StarFX Texture Menu [Right side of interface])

7. Laser mark the cross hair and **DO NOT MOVE** the processed flat material. Start the process by either pressing the "Mark" button on the top of the laser head **(Figure 29)**, the mark button on the laser engine **(Figure 2 on page 6)**, or with the "Star Marking" button on the StarFX® Premiere Software **(Figure 16 on page 37)**.

The Focus Button turns the Focus Diodes on and off.

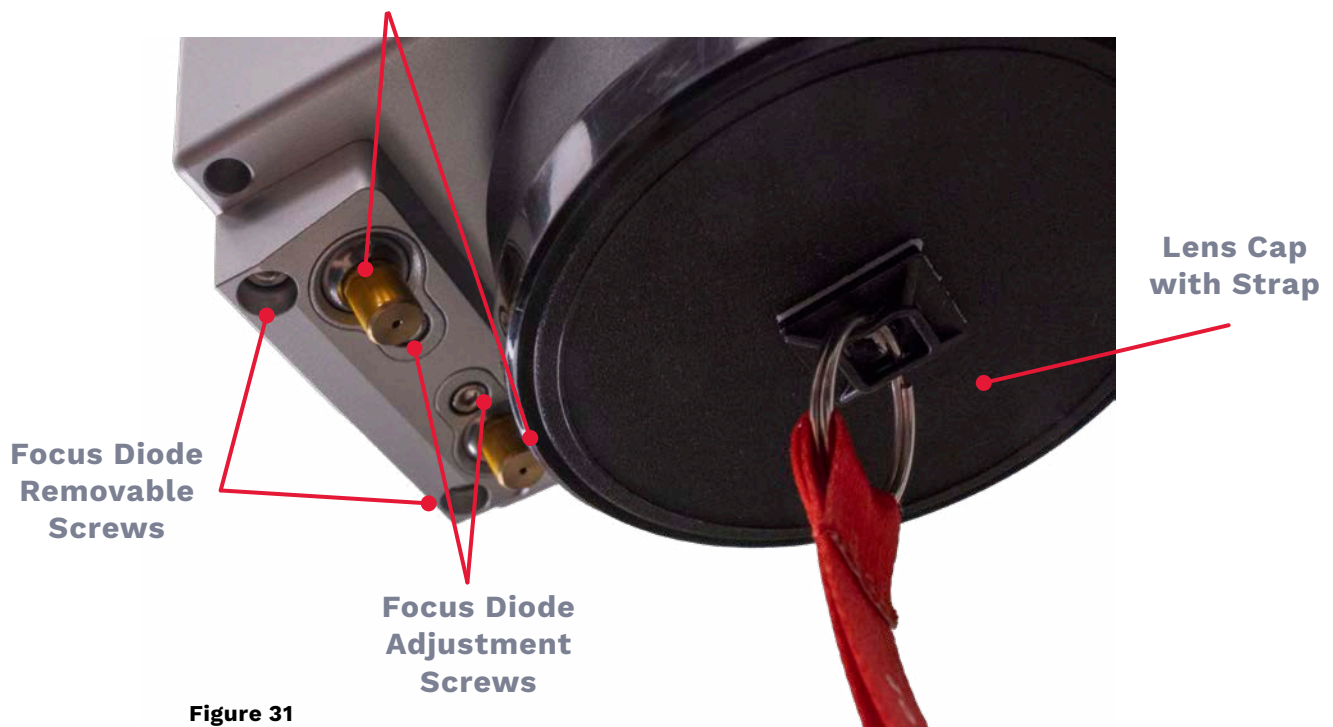**The Mark Button starts the lasing process once the settings are determined..**

Figure 29
(Top of laser head)

Figure 30

(StarFX® Premier Main Ribbon; Marking Button)
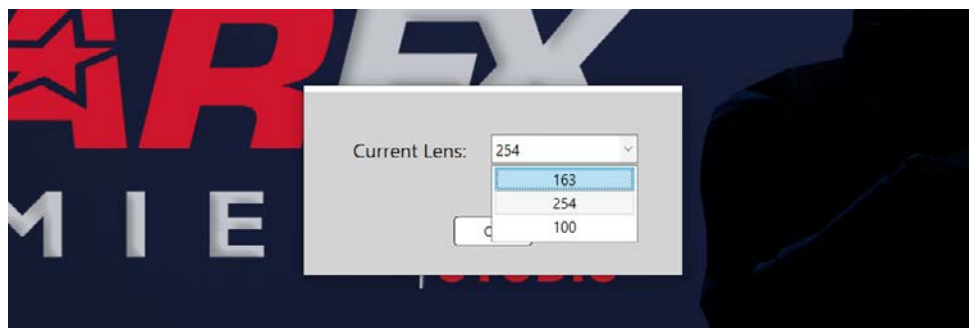

Figure 31

(Focus Diodes Location)

8. Using a 2.5 hex key, adjust the **2 FOCUS POINTERS** to become aligned into one singular dot at the intersecting lines of the crosshair.

9. Make any final adjustments while securing the set screws, locking the alignment diodes in place, and adjusted to represent a single beam at the focusing lenses convergence point.
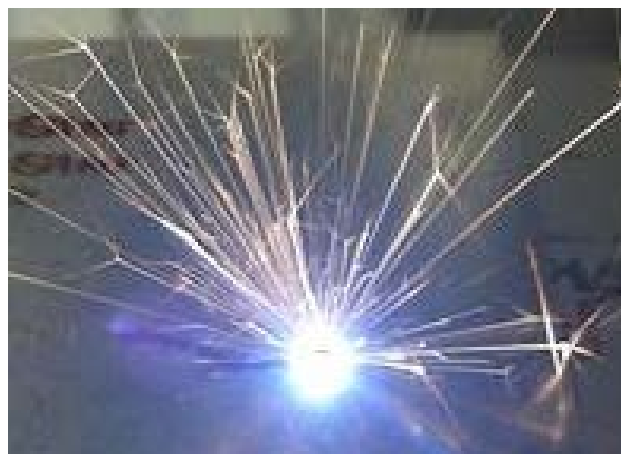

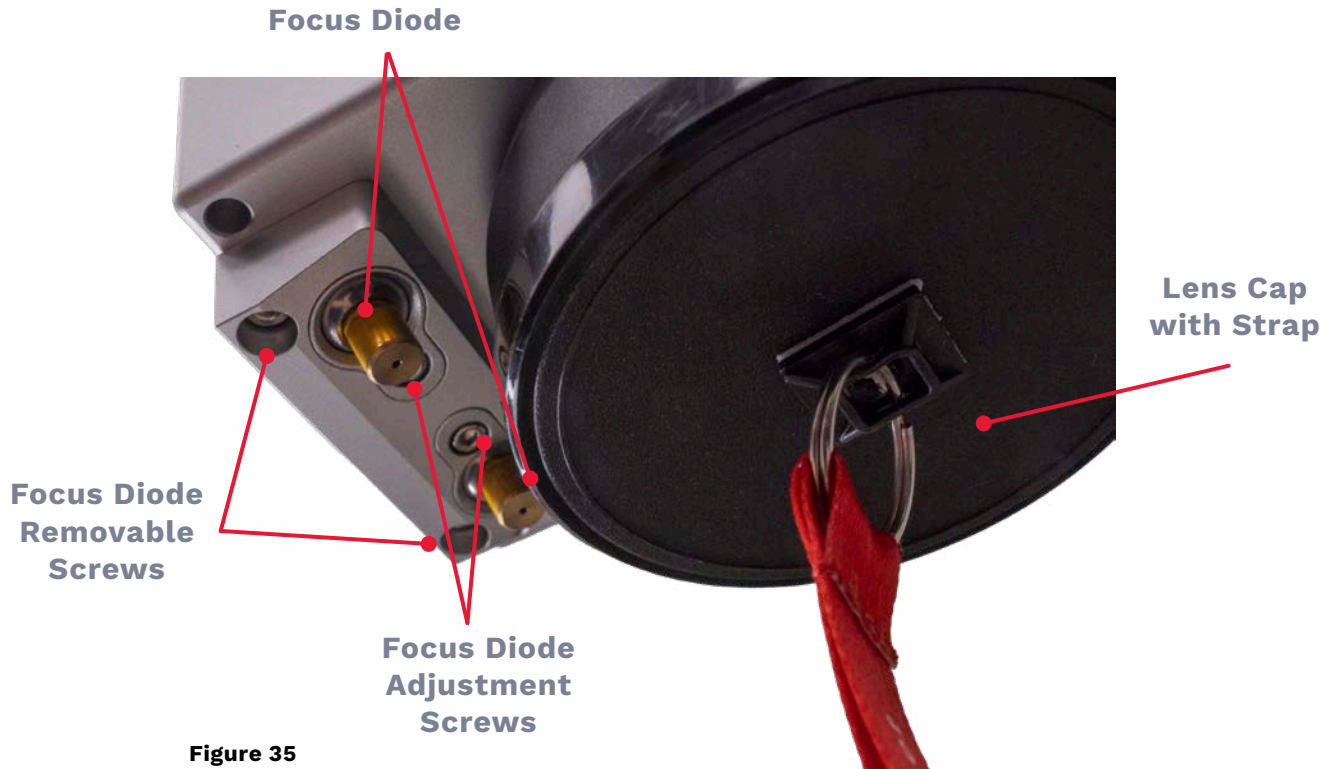**Figure 32**

(StarFX Focus Lens Selection [Appears on Starup])

Figure 33

(Laser; out of focus)

Figure 34

(Laser; in focus)

Focus Diode

Lens Cap with Strap

Focus Diode Removable Screws

Focus Diode Adjustment Screws

Figure 35
(Angle and pivot adjustment)

Replacing the Focus Diodes

1. Turn "off" the **system key switch** and **mains power switch**.

2. Unplug or disconnect the wires for each of the **focus diodes** (take note of the wire color and locations for each of the connection sites.)

3. Loosen the holding set screws that secure the **focus diodes**.

4. Install the new **focus diodes** into their chambers, ensuring that the output ends for each are positioned downward toward the bottom of the cavity; tighten the holding set screws **(be sure not to overtighten these screws)**.

5. Reconnect the **focus diodes**, ensuring that all wires are correctly connected. **Caution**: If the wires are not properly connected, there is a risk of damaging the **focus diodes**.

6. Turn "on" the **system key switch** and **mains power switch**.

7. Check to make sure the laser beam is in focus (see **Figure 34 on page 60**).

8. Turn "on" the **focus diodes**. **Caution**: When using this device, and while the laser beam is active, you should never stare into the beam that's emitted.

Service C: External Fuse Replacement

Fuse Replacement

When completing the steps below, reference **Data Table: Fuses** below.

1. When replacing any fuse or checking the status of your laser system, you must first turn "off" the system using the system key switch and mains power switch.

2. Disconnect the AC power cord from the wall and from the equipment.

3. Verify that the AC power has been disconnected; this step is critically important.

4. Move the laser system to allow for access to its rear.

5. Remove all external fuses; check periodically and replace, as needed.

6. Reconnect the AC power; proceed with testing the system to ensure it's functioning properly.

(Note: If you have trouble and need support, reach out to LaserStar Technologies Corporation® Service Department for assistance.)

Data Table: Fuses			
Fuse(s)	**Part Number (purchase only LaserStar Technologies Corporation® manufactured parts)**	**Amperage or Voltage Type: 120–230VAC**	**Usage**
1 and 2	405–4320–100	10A, 250V AC, SB 5 × 20mm	Mains Power

Attention: SB is the abbreviation for a Slo-Blo fuse. Slo-Blo (SB) and Time-Delay fuses are equivalent to TL fuses.

X. Appendix

Remote Interlock Connector Instructions

Description: For connection to a secondary interlock system, the product is equipped with a remote interlock connector. <u>The laser will not generate a laser pulse</u> without installing a secondary interlock system or the Remote Interlock Shorting Connector (included in standard parts of delivery). The location of this connector is on the rear of the product. Refer to **"Remote Interlock Connector" on page 24** for more technical details:

Remote Interlock Connector (Receptacle)

Remote Interlock <u>Shorting</u> Connector / Plug PN-185-30-5009
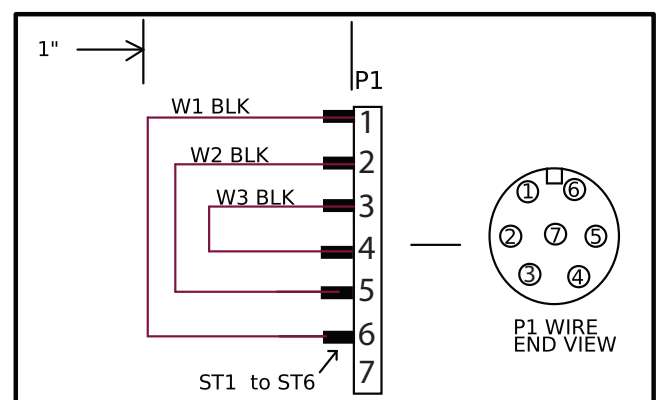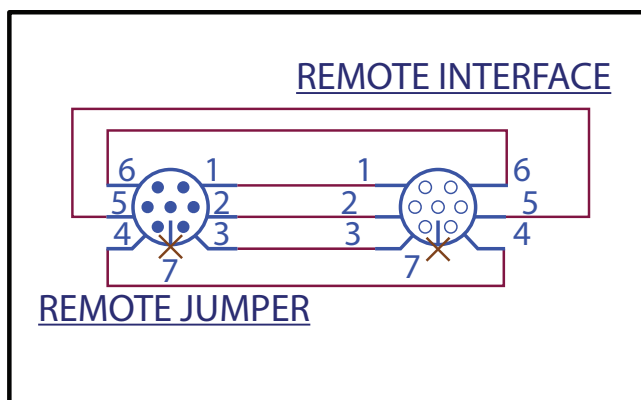
(Remote Interlock Connection and Location is Model Dependent)

If you have additional questions about your device or would like to provide feedback, a testimonial or present your applications results, please reach out — we'd love to hear from you!

LaserStar Technologies: Important Contacts		
Sales & Training	**Service & Support**	**Corporate Office**
(407) 248-1142 sales@laserstar.net	1-888-578-7782 service@laserstar.net	2461 Orlando Central Pkwy. Orlando, Florida 32809, USA

FiberCube® 3804 Series
Laser Engraving System
Quick Setup Guide

LaserStar Technologies Corporation

2461 Orlando Central Parkway, Orlando, Florida 32809
Phone: 407-248-1142 • Email: Service@LaserStar.net

Not your laser system? **CLICK HERE** for other models.

FiberCube® 3804 Series – Quick Setup Guide, Rev. A_08-14-25   PN 58–9990–558–384

FIBERCUBE® 3804 SERIES MARKING SYSTEM
QUICK SETUP GUIDE INSTRUCTIONS

ITEMS NEEDED: Phillips Head Screwdriver or Power Drill with Phillips Head Drill Bit, 6mm Allen Bit & 7/16" Socket Bit, 5mm & 6mm Allen Wrench, Scissors or Snips, Box Cutter or Knife, Step Ladder

INSPECTION

1. Before opening the shipping container, inspect the outside of the crate for apparent damage that may have occurred in transit. If you discover damage, immediately contact LaserStar's Service Department.

2. Identify the TIP-N-TELL indicator (located on the outside of the shipping crate). Check to see whether blue beads are present in the top portion of the arrow on the TIP-N-TELL. If you notice blue beads in this area, immediately contact LaserStar's Service Department.

No blue beads present:

(no tipping of crate)

Blue beads present:

(crate has been tipped)

3. Identify the SHOCKWATCH warning sticker (located on the outside of the shipping crate). Check to see whether the tube in the center of the SHOCKWATCH warning is red. If you find the center of this tube is red, immediately contact LaserStar's Service Department.

Tube is not red:

(no shock warning)

Tube is red:

(shock warning)

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UNPACKING

4. With scissors, snips, or a knife, cut the banding straps on the outside of the shipping container.

5. Carefully remove all of the top inserts from the container.

6. Remove the screws from the bottom of the skid. (Note: A power drill with a Phillips head drill bit is helpful.)

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7. At least two people may then lift and remove the tri-wall corrugated cover. **(Note: Do not discard the cover, packaging, or bracing anchors; these materials can be re-used to ship your laser marker if service is required in the future.)**

8. Remove the cover from the machine. **(Note: Save the plastic cover to protect the equipment from dust when it's not in use.)**

9. With scissors or a knife, gently cut and remove any shrink wrap that is affixed to the laser. Remove the laptop and accessories box from the skid base. **(Note: Be careful not to cut or damage the laser.)**

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10. With at least two people, remove the laser system off of the skid and put it in the desired location.

SETUP

11. Locate and open the box labeled "accessory kit" and retrieve the following items: keys, remote interlock, power cable, USB hub, and USB cables.

12. Remove the rear panel from the machine and check the connections; ensure that the power cable and USB are plugged in and properly seated. Plug the system into the appropriate supply circuit as detailed on the system's serial tag

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13. Retrieve the remote interlock component and insert it into the rear input labeled "remote interlock" (note the notched alignment).

14. Attach the back panel back into place. Reconnect the rear panel exhaust fan if necessary

15. Remove the laptop from the box, place it on the shelf, and plug in the power cable.

16. Retrieve the USB docking station from the accessory kit and plug in the power cable. Plug the two USB cables (located on the rear of the laser) into the USB docking station.

17. Plug the mini USB cable (supplied with the hub) into the USB hub. Plug the other end of the cable into a USB port on the computer.

18. Locate the remaining power cables and plug each into a 110V wall outlet.

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19. Retrieve the keys from the accessory kit. Power the laser on by turning the circuit breaker (blue switch on the back of the system) to the "ON" position. Remove one of the system keys (the other key should be stored in a secure location) and insert it into the system key switch, then turn it to the "ON" position. The system must be reset on power-on by turning the system key switch past the "ON" position, then relaxing the key to the "ON" position. The setup keys should be stored in a secure location. When open-door lasing is required, one of the setup keys can be inserted into the setup key switch and turned to the "ON" position to bypass the door's interlocks.


| **Circuit Breaker** | **Setup Key Switch** | **System Key Switch** |

20. Remove the foam block by pressing the UP button; the z-axis will begin to shift upward. Continue to press and hold the UP button until the focus head is raised 2" to 3". Now, carefully remove the foam block. **(Caution: When removing the foam block, do not press the Down button; shifting down will damage the focus head and focus lens component.)**

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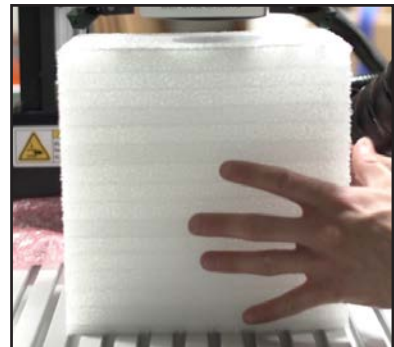
21. Note the instructions on the front of the laser's scan head; remove the lens cover from the focus lens. Once the lens cover has been removed, you may remove this label.

(Note: The vapor produced when marking, engraving or cutting can be extracted from the lasing chamber and operator's work station using an external filtration and fume exhaust system.)

This open laser engraving system must be connected to an approved external filtration and fume exhaust system (either purchased separately or through LaserStar Technologies®). Never use this machine on non-metallic materials, especially plastics, without the proper air exhaust filter system in place, as required by OSHA regulations.

22. Unpack your purchased (or previously owned, approved) fume exhaust system and place it next to the machine (if a cyclone adapter option was purchased, setup appropriately).

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23. Connect the exhaust hose and connect to the exhaust unit and the rear of the lasing chamber, as shown.

⚠ **Warning!**   **Operating a laser without an approved vacuum system will void the warranty.**

24. Properly position the interior chamber adjustable exhaust tube to the required marking area to ensure maximum suction.

25. Press the POWER button on the laptop; this will boot up the computer.

Congratulations you are ready to begin using your laser!

If you have additional questions about your device or would like to provide feedback, a testimonial or present your applications results, please reach out — we'd love to hear from you!

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